

## SHCS Questionnaire Changes

### Ask all

T1 SOME PEOPLE HAVE MORE THAN ONE HOME. IS THIS YOUR ONLY HOME OR DO YOU OWN OR RENT OTHER ACCOMMODATION AS WELL AS THIS? FOR EXAMPLE: HOLIDAY HOUSE, PIED A TERRE, LODGINGS = ANOTHER HOME

Only home [1]  
Own or rent another home [2]

### Ask if coded own or rent another home at T1

T2 DOES ANYONE FROM YOUR HOUSEHOLD LIVE THERE AT LEAST PART OF THE YEAR?

Yes [1]  
No [2]

### Ask If coded yes (1) at T2

T3 WHICH DO YOU CONSIDER TO BE YOUR HOUSEHOLD'S MAIN HOME, THE HOME WE ARE IN NOW, OR YOUR OTHER HOME? Main home- where most time spent. If equal time-take this home as main home. Students-term time address is main home.

This home is main home [1]  
Other home is main home [2]

### Ask if coded other home is main home (2) at T3

NEWT4

DO ANY OTHER HOUSEHOLDERS - THAT IS, THE ADULT/S IN WHOSE NAME(S) THE ACCOMMODATION IS OWNED OR RENTED - LIVE HERE FOR MOST OF THE YEAR?

Yes [1]  
No [2]  
Don't know [3]

If coded only home (1) at T1 or no (2) at T2 or this home is main home (1) at T3, proceed to main interview.

## PART ONE- HIGHEST INCOME HOUSEHOLDER OR SPOUSE/PARTNER

### HA- HOUSEHOLD COMPOSTION

HOW MANY PEOPLE ARE THERE IN YOUR HOUSEHOLD, INCLUDING ANY CHILDREN OR BABIES

HA1

COULD YOU TELL ME YOUR NAME/THE NAME OF PERSON {NUMBER}? (HA1\_1-HA1\_10)

HA1AN

PLEASE COULD YOU TELL ME THE NAMES OF THE PEOPLE WHO ARE HOUSEHOLDERS - THAT IS, THE ADULTS IN WHOSE NAME(S) THE ACCOMMODATION IS OWNED OR RENTED?

{person1} [1]  
{person2} [2]  
{person3} [3]  
{person4} [4]  
{person5} [5]  
{person6} [6]  
{person7} [7]  
{person8} [8]  
{person9} [9]  
{person10} [10]

### Ask HIHA2 if more than one coded at HA1AN

[HIHA2]

YOU HAVE TOLD ME THAT {NAMES}{JOINTLY}OWN OR RENT THE ACCOMMODATION. WHICH OF THEM HAS THE HIGHEST INCOME (FROM EARNINGS, BENEFITS, PENSIONS AND ANY OTHER SOURCES)?

If two or more joint householders have the same income, select the eldest

{person1} [1]  
{person2} [2]  
{person3} [3]  
{person4} [4]  
{person5} [5]  
{person6} [6]  
{person7} [7]  
{person8} [8]  
{person9} [9]  
{person10} [10]

Ask HA3 for each member of the household

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HA3 COULD YOU TELL ME HOW  
{PERSON} IS RELATED TO  
{PERSON}?

EG: Iain is my husband. Paul is John's son.  
Jane is Susan's sister.

Husband/wife/partner	[2]
Son or daughter	[3]
Stepson or daughter	[4]
Foster child	[5]
Son-in-law/daughter-in-law	[6]
Parent (including foster parent)	[7]
Stepparent	[8]
Parent-in-law	[9]
Brother/Sister	[10]
Stepbrother/sister	[11]
Brother/sister-in-law	[12]
Grandchild	[13]
Grandparent	[14]
Boarder/lodger	[15]
Other relative	[16]
Other unrelated	[17]

### Ask HA4 for each household member

HA4 COULD YOU TELL ME {NAME'S}  
DATE OF BIRTH?

### Ask HA5 for each household member

HA5 COULD I JUST CONFIRM {NAME'S}  
AGE?

### Ask HA6 for each household member

HA6 IS {NAME} MALE OR FEMALE?

Male	[1]
Female	[2]

### Ask HA7 for each household member

HA7 AND WHICH OF THE ITEMS ON  
THIS CARD WOULD YOU SAY BEST  
DESCRIBES {NAME'S} CURRENT  
SITUATION?

Self employed	[1]
Employed full time	[2]
Employed part time	[3]
Looking after the home or family	[4]
Permanently retired from work	[5]
Unemployed and seeking work	[6]
At school	[7]
In further education / college	[8]
In Higher education/ university	[14]
Gov't work or training scheme	[9]
Permanently sick or disabled	[10]
Unable to work because of short-term illness or injury	[11]
Pre school/Not yet at school	[12]
Other	[13]

Care 1 Does anyone in the household provide any regular help or care for any sick, disabled or frail person? IF YES, who provides care? INCLUDE CARE BOTH INSIDE AND OUTSIDE THE HOUSEHOLD.

No care provided	[1]
[Respondent]	[2]
[Name of Person 2]	[3]
[Etc.]	[4]

### Ask Care2 for each household member listed at Care1

Care2 In total, how many hours [do you/does NAME] spend each week to provide this help or unpaid care?

### INCLUDE CARE BOTH INSIDE AND OUTSIDE THE HOUSEHOLD.

**NOTE – CONTINUOUS CARE WOULD BE IF THE PERSON NEEDS TO HAVE SOMEONE WITH THEM AT ALL TIMES OF THE DAY AND NIGHT.**

1-4 hours per week	[1]
5-19 hours per week	[2]
20-34 hours per week	[3]
35-49 hours per week	[4]
50+ hours per week	[5]
Continuous care	[6]
Various	[7]
Don't know	[8]

### Ask HA8 only for household members aged 16 years or older (coded at question HA5)

HA8 WHICH OF THE PHRASES ON THIS CARD BEST DESCRIBES {PERSON'S} MARITAL STATUS?

Single / never been married	[1]
Cohabiting / living together	[2]
Married and living with spouse	[3]
In a same sex civil partnership	[4]
Separated from a spouse	[5]
Separated from a civil partner	[6]
Divorced	[7]
Dissolved civil partnership	[8]
Widowed	[9]
Widowed civil partner	[10]

### Ask HA9 for each household member

HA9 HOW WOULD YOU DESCRIBE {YOUR/THEIR} CULTURAL OR ETHNIC BACKGROUND?

WHITE	
A: Scottish	[1]
B: Other British	[2]
C: Irish	[3]
D: Any other White Background	[4]
MIXED	
E: Any mixed background	[5]
ASIAN, ASIAN SCOTTISH OR ASIAN BRITISH	
F: Indian	[6]

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G: Pakistani	[7]	HOUSE OR FLAT	
H: Bangladeshi	[8]		
I: Chinese	[9]	House	[1]
J: Any other Asian Background	[10]	Flat	[2]
BLACK, BLACK SCOTTISH OR BLACK BRITISH		HC12 DOES ANYONE ELSE LIVE IN YOUR HOME WITH YOUR HOUSEHOLD (OTHER THAN THE PEOPLE YOU JUST MENTIONED)?	
K: Caribbean	[11]		
L: African	[12]		
M: Any other Black background	[13]		
N. Any other background	[14]	Yes	[1]
		No	[2]
Don't know	[15]		
Refused	[16]		
<b>Ask HA10 for each person in full time education (School) coded 7 at HA7</b>			
HA10 DOES {NAME} NORMALLY LIVE HERE DURING THE WEEK IN SCHOOL TERM TIME?		No - none shared	[1]
Yes	[1]	Yes - kitchen	[2]
No	[2]	Yes - bathroom	[3]
		Yes - WC	[4]
		Yes - Other	[5]
<b>Ask HA11 for each person in full time education (Univerity, further/higher education) coded 8 at HA7</b>			
HA11 DOES {NAME} NORMALLY LIVE AT THIS HOUSE/FLAT DURING THE WEEK IN UNIVERSITY/COLLEGE TERM TIME?			
Yes	[1]		
No	[2]		
<b>Ask all HA12</b>			
HA12 HAS ANYONE YOU HAVE JUST MENTIONED BEEN BEEN LIVING AWAY FROM THE REST OF YOUR HOUSEHOLD CONTINUOUSLY FOR THE LAST SIX MONTHS?			
Yes	[1]		
No	[2]		
<b>Ask HA13 if coded yes (1) at HA12</b>			
HA13 PLEASE INDICATE WHICH PERSON/PERSONS			
{person1}	[1]		
{person2}	[2]		
{person3}	[3]		
{person4}	[4]		
{person5}	[5]		
{person6}	[6]		
{person7}	[7]		
{person8}	[8]		
{person9}	[9]		
{person10}	[10]		
HC11 INTERVIEWER: CODE WHETHER			
		HC14 SO OVERALL, HOW MANY PEOPLE IN TOTAL LIVE IN THIS HOME? BY HOME WE MEAN IN THE SAME DWELLING UNIT ENTER NUMBER.	
		<input type="text"/>	
		<b>Ask all</b>	
		HD7 ARE THERE ANY CARS NORMALLY AVAILABLE FOR PRIVATE USE BY YOU OR MEMBERS OF YOUR HOUSEHOLD? EXCLUDE CARS THAT ARE NORMALLY KEPT OR OWNED BY SOMEONE OUTSIDE THE HOUSEHOLD (EG. SON OR DAUGHTER LIVING NEARBY) INCLUDE ANY COMPANY CAR AVAILABLE FOR PRIVATE USE.	
		Yes	[1]
		No	[2]
		<b>Ask if coded Yes (1) at HD7</b>	
		HD8 IN TOTAL, HOW MANY CARS ARE NORMALLY AVAILABLE FOR USE?	
		<input type="text"/>	
		<b>ACCOMODATION</b>	
		ACCOM PLEASE CODE THE HOUSEHOLD'S ACCOMODATION	
		a house or bungalow	[1]
		a flat or maisonette	[2]
		a room/rooms	[3]
		other	[4]

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### Ask if coded a house or bungalow (1) at ACCOM

HSETYPE IS (THE HOUSE OR BUNGALOW) A:

detached	[1]
semi-detached	[2]
or terraced/end of terrace?	[3]

### Ask if coded a flat or maisonette (2) at ACCOM

FltTyp IS (THE FLAT/MAISONETTE):

a purpose-built block	[1]
a converted house/some other kind of building?	[2]

### Ask all

xTenBlk Which of these best describes the accommodation in this block/building, is it...

mainly renters,	[1]
mainly owners,	[2]
or, mix of owners and renters?	[3]
Don't know	[4]

### Ask if coded other (4) at ACCOM

AccOth Is it (the accommodation):

a caravan, mobile home or houseboat	[1]
some other kind of accommodation?	[2]

You should finish this interview now.  
Thank respondent and close.

### Ask all renters

ACCSUP1 IS THIS SHELTERED ACCOMMODATION?

Yes	[1]
No	[2]
Don't Know	[3]

### Ask all renters (who said NO/DON'T KNOW AT ACCSUP1)

ACCSUP2 Is regular support or care available as part of your housing?

Yes	[1]
No	[2]
Don't Know	[3]

### Ask if coded only home (1) at T1 or no (2) at T2 or this home is main home (1) at T3

T13 WHICH OF THESE BEST DESCRIBES YOUR TENURE HERE?

Own	[1]
Rents	[2]
Rent free	[3]
Crofting	[4]
Part of a Co-ownership scheme (incl. Housing Assoc. co-ownership scheme)	[5]
Partly own/partly rent (shared ownership, shared equity and Homestake)	[6]
Living here without permission ("squatting")	[7]

### Ask if coded own (1) or partly own/partly rent (6) at T13

T14 CAN I JUST CHECK, IS THIS HOME OWNED OR BEING BOUGHT BY SOMEONE WHO LIVES HERE PERMANENTLY, OR BY SOMEONE WHO LIVES SOMEWHERE ELSE?

Owned by someone who lives here	[1]
Owned by someone who lives somewhere else	[2]

### Ask if coded owned by someone who lives here (1) at T14

T15 IN WHOSE NAMES IS THIS PROPERTY OWNED?

Respondent only	[1]
Spouse/partner of respondent only	[2]
Respondent and spouse/partner	[3]
Respondent and spouse/partner and other	[4]
Respondent and other (not a partner)	[6]
Someone else (not respondent or partner) who lives here	[5]

### Ask if coded someone else who lives here (5) at T15

T16 What is your relationship with the owner of this house or flat?

Son/daughter	[1]
Brother/sister	[2]
Mother/father	[3]
Other relative	[4]
Friend	[5]
Business partner	[6]
Tenant	[7]

ASK TO SPEAK TO THE PERSON WHO OWNS THE PROPERTY (AS ENTERED AT LAST QUESTION - T16) AND CONDUCT INTERVIEW WITH THEM.

### Ask if coded crofting (4) at T13

T17 DO YOU CONSIDER YOURSELF TO BE THE OWNER OR THE TENANT OF THIS HOUSE ON THIS CROFT?

Owner	[1]
Tenant	[2]

### Ask if coded rents (2), rent free (3), part of a co-ownership scheme (5), or partly own/partly rent (6) at T13 or owned by someone else who lives here (2) at T14

T18 DOES THIS HOUSE/FLAT GO WITH THE PRESENT JOB OF ANYONE IN THE HOUSEHOLD?

Yes	[1]
No	[2]

### Ask if coded rents (2), rent free (3), part of a co-ownership scheme (5), or partly own/partly rent (6) at T13 or owned by someone else who lives here (2) at T14

T19 DO YOU RENT THIS ACCOMMODATION FURNISHED, PART-FURNISHED OR

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UNFURNISHED?	
Furnished	[1]
Part-furnished	[2]
Unfurnished	[3]

**Ask if coded rents (2), rent free (3), part of a co-ownership scheme (5), or partly own/partly rent (6) at T13 or owned by someone else who lives here (2) at T14**

T21 WHO IS YOUR LANDLORD? IF RENT FREE WHO IS IT PROVIDED BY? IF ACCOMMODATION IS TIED TO JOB OF ANY HOUSEHOLD MEMBER, CODE EMPLOYER REGARDLESS OF WHO EMPLOYER IS.

Local Council	[1]
Scottish Homes/Communities Scotland	[2]
Other public sector e.g. MoD, Forestry Commission, Health Board etc	[3]
Housing association/trust	[4]
Housing co-operative	[5]
Charitable trust/church commissioners	[6]
Carers Organisation	
My Employer (an organisation)	[7]
Property company	[8]
Other private sector organisation	[9]
Relative	[10]
My Employer (an individual)	[11]
Private individual	[12]
Don't know	[13]

**Ask if coded rents (2), part of a co-ownership scheme (5), partly own/partly rent (6) at T13 or owned by someone else who lives here (2) at T14**

T21X DO YOU ALSO PAY YOUR RENT TO THEM, OR DO YOU PAY YOUR RENT TO ANOTHER PERSON/ORGANISATION?

Single	[1]
Same	[2]
Different	[3]
Don't know	[4]

WHO DO YOU PAY YOUR RENT TO?

**Ask if coded employer (7 or 11) at T21**

T22 YOU MENTIONED THAT YOU RENT YOUR PROPERTY FROM YOUR EMPLOYER. CAN I JUST CHECK, WHICH OF THESE BEST DESCRIBES YOUR EMPLOYER?

Local Council	[1]
Scottish Homes	[2]
Other public sector e.g. MoD, Forestry Commission, Health Board etc	[3]
Housing association/trust	[4]

Housing co-operative	[5]
Charitable trust/church commissioners	[6]
Carers organisation	[7]
Property company	[8]
Other private sector organisation	[9]
Relative	[10]
Private individual	[11]
Don't know	[12]

**Ask if coded Scottish Homes (2) at T21 or T22**

T23 AS YOU MAY KNOW, THE MANAGEMENT OF SCOTTISH HOMES PROPERTIES HAS PASSED TO LOCAL HOUSING ASSOCIATIONS AND OTHER ORGANISATIONS. ARE YOU SURE THIS HOUSE/FLAT IS STILL MANAGED BY SCOTTISH HOMES OR IS IT ANOTHER BODY, SUCH AS A HOUSING ASSOCIATION?

Definitely Scottish Homes	[1]
Housing Association	[2]
Other organisation	[3]
Don't know	[4]

**Ask if coded Local Council (1) at T21 or T22**

T24 AS YOU MAY KNOW, SOME LOCAL AUTHORITIES IN SCOTLAND HAVE PASSED THE OWNERSHIP AND MANAGEMENT OF THEIR HOUSING TO LOCAL HOUSING ASSOCIATIONS. ARE YOU SURE THIS HOUSE/FLAT IS STILL OWNED AND MANAGED BY {LOCAL AUTHORITY} COUNCIL OR IS IT ANOTHER BODY, SUCH AS A HOUSING ASSOCIATION?

Definitely Council	[1]
Housing Association	[2]
Other organisation	[3]

**AT THIS POINT IN THE SCRIPT, A VARIABLE CALLED t25 IS CREATED. THIS IS A SUMMARY OF TENURE AND IS USED EXTENSIVELY IN THE REST OF THE QUESTIONNAIRE TO CONTROL ROUTING. PLEASE SEE BRIEFING NOTES AND IN2ITIVE SCRIPT FOR FULL DETAILS!!!!**

**Ask T25a, T26 and T27 if coded rents (2), rent free (3), part of a co-ownership scheme (5), or partly own/partly rent (6) at T13 or owned by someone else who lives here (2) at T14**

T25a IN THE LAST YEAR, HAS YOUR LANDLORD CONSULTED YOU ON CHANGES TO SERVICES, POLICY OR RENT?

Yes	[1]
No	[2]
Don't know	[3]

## SHCS Questionnaire Changes

T26 TAKING EVERYTHING INTO ACCOUNT, HOW SATISFIED OR DISSATISFIED ARE YOU WITH THE OVERALL SERVICE PROVIDED BY YOUR LANDLORD?

Very satisfied [1]  
 Fairly satisfied [2]  
 Neither satisfied nor dissatisfied [3]  
 Fairly dissatisfied [4]  
 Very dissatisfied [5]  
 No opinion [6]

T27 WOULD YOU SAY THAT THE MANAGEMENT OF YOUR HOME BY YOUR LANDLORD HAS IMPROVED, REMAINED ABOUT THE SAME, OR GOT WORSE DURING THE LAST FIVE YEARS (OR SINCE YOU MOVED IN, IF MORE RECENT)?

Improved [1]  
 Same [2]  
 Worse [3]  
 Don't know [4]

**Ask if coded improved (1) at T27**

T28 IN WHAT PARTICULAR WAYS HAS THE SERVICE IMPROVED?

Repairs better [1]  
 Specific improvements to home [2]  
 Environment better/cleaner [3]  
 Safety/security improved [4]  
 Staff improved/more helpful etc [5]  
 Quicker response [6]  
 Tenant involvement improved [7]  
 Communications improved [8]  
 Rent or other costs decreased or better managed [9]  
 Transfer has been beneficial [10]  
 Neighbours have improved [11]  
 Other (WRITE IN) [12]  
 Don't know [13]

**Ask if coded improved (1) at T27**

T29 AND WHAT DO YOU THINK HAS CAUSED THOSE IMPROVEMENTS TO THE SERVICE YOU GET?

Different Landlord [1]  
 Pay more rent [2]  
 Tenants now more involved [3]  
 New staff in housing office [4]  
 Introduced concierge system [5]  
 Entry system on main door [6]  
 New arrangements for repairs/reporting problems [7]  
 New housing office opened [8]  
 Better telephone system [9]  
 Can report problems by Email/internet [10]  
 Other [11]  
 Don't know [12]

**Ask if coded worse (3) at T27**

T30 IN WHAT WAYS HAS THE SERVICE

GOT WORSE? MULTICODE OK

Repairs worse [1]  
 Specific problems with home [2]  
 Environment worse/dirtier [3]  
 Safety/security problems [4]  
 Staff not as good/less helpful etc [5]  
 Tenants have less involvement [6]  
 Communications worse [7]  
 Rent or other costs increased or not as well managed [8]  
 Management has changed [9]  
 Did not want transfer [10]  
 Other (WRITE IN) [11]  
 Don't know [12]

**Ask if coded worse (3) at T27**

T31 AND WHAT DO YOU THINK HAS CAUSED THE SERVICE TO GET WORSE?

Lack of investment/spending by landlord [1]  
 Closed local housing office [2]  
 Changes in staff at housing office [3]  
 Change of landlord [4]  
 Changed priority of repairs [5]  
 Other [6]  
 Don't know [7]

**Ask if coded rents (2), rent free (3), part of a co-ownership scheme (5), or partly own/partly rent (6) at T13 or owned by someone else who lives here (2) at T14**

T31A IF YOU HAD A PROBLEM WITH YOUR LANDLORD AND WANTED TO COMPLAIN ABOUT THEM, HOW CONFIDENT ARE YOU THAT YOU KNOW WHAT TO DO?

Very confident [1]  
 Fairly confident [2]  
 Not very confident [3]  
 Not at all confident [4]  
 Don't know [5]

**Ask if coded relative (10), employer (individual) (11) or private individual (12) at T21**

T33 DOES YOUR LANDLORD LIVE IN THIS BUILDING? IF TENEMENT, SAME BUILDING = SAME STAIR

Yes [1]  
 No [2]  
 Don't know [3]

**Ask if tenure coded owner or shared owner**

T34 HAVE YOU PERSONALLY EVER OWNED A PROPERTY OTHER THAN THIS ONE?

This refers to residential property only

Yes [1]  
 No [2]

**Ask if tenure coded owner or shared owner**

## SHCS Questionnaire Changes

T35 WHO WAS THIS PROPERTY BOUGHT FROM?

- Private owner (incl Estate Agent) [1]
- Builder or private developer [2]
- Local authority [3]
- Scottish Homes/Communities Scotland (Scottish Special Housing Association) [4]
- Other public sector [5]
- A Housing Association [6]
- Housing Co-op [7]
- Other (Please specify) [8]
- Didn't buy - property inherited [9]
- Property given as part of divorce settlement [10]
- Other gift [11]
- Self-build [12]

Code figure year

- Don't know [1]
- Refused [2]

**Ask if tenure coded owner or shared owner**

T39 AND ON WHAT DATE DID YOUR HOUSEHOLD FIRST OWN THIS PROPERTY?

Record date on which current householder(s) first owned the property regardless of when moved in.

**Ask if coded local authority (3), Scottish Homes/Communities Scotland/Scottish Special Housing Association (4) or a housing association (6) at T35**

T36 CAN I CHECK, WERE YOU RENTING THIS PROPERTY BEFORE YOU BOUGHT/ACQUIRED IT?

- Yes [1]
- No [2]
- Don't know [3]

- Don't know [1]
- Refused [2]

**Ask all**

T42 THINKING NOW ABOUT THE NEIGHBOURHOOD YOU LIVE IN, HOW WOULD YOU RATE IT AS A PLACE TO LIVE?

If pressed, define 'your neighbourhood' as: 'the street you live in and the streets nearby' (urban) or 'the local area' (rural).

- Very good [1]
- Fairly good [2]
- Fairly poor [3]
- Very poor [4]
- No opinion [5]

**Ask if tenure ne LA/SH tenant or HA/Housing Co-op, Other public tenant and if coded local authority (3), Scottish Homes/Scottish Special Housing Association (4) or a housing association (6) at T35**

T37 WAS THIS HOUSE EVER OWNED BY A LOCAL COUNCIL OR HOUSING ASSOCIATION?

- Yes, council [1]
- Yes, housing association [2]
- Yes, but unsure which [3]
- No, neither [4]
- Don't know [5]

**Ask all**

T43 ALL THINGS CONSIDERED DO YOU THINK THIS AREA/ NEIGHBOURHOOD HAS GOT BETTER, WORSE OR REMAINED ABOUT THE SAME AS A PLACE TO LIVE DURING THE PAST TWO YEARS OR SINCE YOU MOVED IN IF LESS THAN TWO YEARS AGO?

- Better [1]
- Worse [2]
- About same [3]
- Don't know [4]

**Ask if tenure ne Owner (asked of shared owner)**

T38 ON WHAT DATE DID YOUR HOUSEHOLD FIRST START RENTING THIS PROPERTY?

Record date on which current householder(s) took over tenancy of the property, regardless of when he/she moved in. Also, disregard any changes in ownership of the property. Please enter the month. For month not given enter ...

- 1 FOR JANUARY-MARCH
- 4 FOR APRIL-JUNE
- 7 FOR JULY-SEPTEMBER
- 10 FOR OCTOBER-DECEMBER

Code Month (1 to 12)

**Ask all**

T44 AND WHAT DO YOU THINK WILL HAPPEN DURING THE NEXT TWO YEARS? WILL THIS AREA GET BETTER, WORSE OR REMAIN ABOUT THE SAME AS A PLACE TO LIVE?

- Better [1]
- Worse [2]
- About same [3]

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Don't know	[4]	{other1}	[20]
		{other2}	[21]
		{other3}	[22]
<b>Ask all</b>			
T45 AS FAR AS YOU KNOW, DO MOST PEOPLE AROUND HERE OWN THEIR HOMES, DO MOST PEOPLE RENT, OR IS IT ABOUT EQUAL?		<b>Ask if not coded nothing (22) at T47</b>	
Most people own	[1]	T48 WHICH OF THOSE WOULD YOU SAY IS THE SINGLE BIGGEST PROBLEM IN YOUR NEIGHBOURHOOD AT THE MOMENT?	
Most people rent	[2]		
About equal	[3]		
Don't know	[4]		
<b>Ask all</b>		Area poorly maintained / run down	[1]
T46b WHAT ASPECTS OF THIS IMMEDIATE NEIGHBOURHOOD, IF ANY, DO YOU PARTICULARLY LIKE? PROBE AND WHAT ELSE?		Lack of community spirit	[2]
Quiet / peaceful	[1]	Vandalism	[3]
Close to family/friends	[2]	Unsafe area / crime	[4]
Familiarity/born here	[3]	Litter and rubbish	[5]
Convenient to work/shop/other amenities	[4]	Young people hanging about/Nothing for young people to do	[6]
Good neighbours	[5]	Alcohol abuse	[7]
Friendly people	[6]	Drug abuse and dealing	[8]
Nicely landscaped/open spaces/outlook	[7]	Problem with animals/dogs	[9]
Safe area / low crime	[8]	Problems with neighbours	[10]
Area well maintained	[9]	Poor local shops	[11]
No traffic problems	[10]	Poor local leisure facilities	[12]
Good local schools	[11]	Poor local schools	[13]
Good local shops/amenities	[12]	Poor public transport	[14]
Good public transport	[13]	Nowhere for children to play	[15]
Good local leisure facilities	[14]	Environmental Noise	[16]
Good facilities for children and young people	[15]	Parking Problems	[17]
Clean/tidy place to live	[16]	Traffic problems	[18]
Nothing	[17]	Nothing	[19]
Other (Please specify)	[18]	{other1}	[20]
		{other2}	[21]
		{other3}	[22]
<b>Ask all</b>		<b>Ask all</b>	
T47 AND WHAT ASPECTS OF THIS IMMEDIATE NEIGHBOURHOOD, IF ANY, DO YOU PARTICULARLY DISLIKE? PROBE AND WHAT ELSE?		T49A WHICH OF THESE HAVE YOU PERSONALLY EXPERIENCED IN THIS NEIGHBOURHOOD IN THE PAST 12 MONTHS?	
Area poorly maintained / run down	[1]	Noisy neighbours or regular loud parties	[1]
Lack of community spirit	[2]	Vandalism, graffiti or other deliberate damage to your property	[2]
Vandalism	[3]	Rubbish or litter lying around	[3]
Unsafe area / crime	[4]	Neighbour disputes	[4]
Litter and rubbish	[5]	Groups or individuals intimidating or harassing you	[5]
Young people hanging about/Nothing for young people to do	[6]	Seen any instances of drug misuse or dealing	[6]
Alcohol abuse	[7]	Rowdy behaviour e.g. drunkenness, hooliganism or loutish behaviour	[7]
Drug abuse and dealing	[8]	Abandoned or burnt out vehicles	[8]
Problem with animals/dogs	[9]	None of these	[9]
Problems with neighbours	[10]		
Poor local shops	[11]		
Poor local leisure facilities	[12]		
Poor local schools	[13]		
Poor public transport	[14]		
Nowhere for children to play	[15]		
Environmental Noise	[16]		
Parking Problems	[17]		
Traffic problems	[18]		
Nothing	[19]		
		<b>Ask all</b>	
		T49B OVERALL, HOW SATISFIED OR DISSATISFIED ARE YOU WITH THE SERVICES PROVIDED BY YOUR COUNCIL?	
		Very Satisfied	[1]

## SHCS Questionnaire Changes

Fairly satisfied	[2]
Neither satisfied nor dissatisfied	[3]
Fairly dissatisfied	[4]
Very dissatisfied	[5]
Don't know/No opinion	[6]

### Ask all

T50 WHEN YOU ARE INDOORS AT HOME, HOW OFTEN, IF EVER, ARE YOU BOTHERED BY NOISE?

Very often	[1]
Fairly often	[2]
Not very often	[3]
Never	[4]
Don't know	[5]

### Ask if coded very often (1) or fairly often (2) at T50

T51 WHICH OF THESE TYPES OF NOISE, IF ANY, BOTHER YOU WHEN YOU ARE AT HOME?

Noise coming through shared walls	[1]
Noise coming through floor/ceiling from flats above or below you	[2]
Noise from communal stairs or landings	[3]
Noise from animals nearby	[4]
Noise from people outside	[5]
Noise from traffic	[6]
Noise from planes	[7]
Other	[8]
Don't know	[9]

### Ask all

T52 IN GENERAL, HOW MUCH DOES ANY NOISE YOU EXPERIENCE DISTURB YOUR EVERYDAY LIFE WHEN YOU ARE AT HOME INDOORS? WOULD YOU SAY IT DISTURBS YOU....

A great deal	[1]
A fair amount	[2]
A little	[3]
or, not at all	[4]
Don't know	[5]

### Ask if coded A great deal (1) at T52

T53 WHICH OF THESE ASPECTS OF DAILY LIFE, IF ANY, ARE DISTURBED BY THIS NOISE?

Sleep	[1]
Mealtimes	[2]
Leisure/TV watching	[3]
Children's play	[4]
Children's homework	[5]
Adult studying	[6]
Reading	[7]
General conversation	[8]
Other	[9]

### Ask all

T60 CAN I JUST CHECK, HAVE YOU EVER LIVED ANYWHERE ELSE (OTHER THAN THIS ADDRESS)?

Yes	[1]
No	[2]

### Ask T61 to T69 if coded yes (1) at T60

T61 CAN YOU TELL ME THE ADDRESS OF YOUR PREVIOUS HOME?

Full address given with full postcode	[1]
Full address but incomplete postcode	[2]
Full postcode only given	[3]
Partial postcode only given	[4]
Partial address only given	[5]
Refused	[6]
Can't remember address at all	[7]

T62 APPROXIMATELY HOW FAR AWAY WAS THAT FROM HERE?

Up to 1 mile	[1]
Over 1 mile, up to 5 miles	[2]
Over 5 miles, up to 10 miles	[3]
Over 10 miles, up to 50 miles	[4]
Over 50 miles	[5]
Don't know	[6]

T63 HOW LONG DID YOU STAY THERE FOR?

Less than a year	[1]
1 year or more, less than 3 years	[2]
3 years or more, less than 5 years	[3]
5 years, less than 10 years	[4]
10 or more years	[5]
Can't remember	[6]

T68 WHAT WAS/WERE YOUR REASON(S) FOR MOVING TO THIS AREA?

To be near family/friends	[1]
To be close to work/employment	[2]
Change in family/hhold circs/left home	[3]
To buy own house/flat or rent place of own	[4]
Health reasons, incl move to bungalow/flat	[5]
Moved to sheltered housing/supported accommodation	[6]
Like the area/nice area	[7]
Move to the countryside/sea	[8]
Good schools	[9]
Good services/amenities	[10]
Good transport	[11]
Wanted a garden/land	[12]
Right size/kind of property	[13]
Cheaper property	[14]
No choice - allocated by council/HA, eviction	[15]
To avoid violence/discrimination	[16]
Other (Please specify)	[17]
Don't know (Spontaneous only)	[18]

## SHCS Questionnaire Changes

T69 DID YOU (OR YOUR HUSBAND/  
WIFE/PARTNER) OWN OR RENT  
THAT PREVIOUS ACCOMMODATION  
OR WERE YOU LODGING OR  
BOARDING THERE?

Owned/buying on a mortgage or loan [1]  
Rented/rent free [2]  
Lodging/boarding [3]  
Lived/stayed with parents [4]  
Lived/stayed with other family members/friends [5]  
Squatted [6]  
Crofting [7]  
Housing Association Co-ownership scheme [8]  
Partly owned/partly rented (shared ownership) [9]  
Rental purchase scheme [10]  
Institution (prison, hospital etc) [11]  
Other (WRITE IN) [12]

**Ask If coded rented/rent free (2) at T69**

T70 WHICH OF THESE BEST  
DESCRIBES YOUR FORMER  
LANDLORD?

Local Council [1]  
Scottish Homes/Communities Scotland [2]  
Other public sector e.g. MoD, Forestry  
Commission, Health Board etc [3]  
Housing association/trust [4]  
Housing co-operative [5]  
Charitable trust/church trustees or nominees [6]  
Carers organization [7]  
Employer [8]  
Company (incl.property company) [8]  
Other private sector organisation (WRITE IN) [10]  
Relative [11]  
Employer (an individual) [12]  
Other individual(s) [13]  
Don't know [14]

**Ask if coded employer (7 or 11) at T70**

T71 WHO WAS YOUR EMPLOYER?

Local Council [1]  
Scottish Homes/Communities Scotland [2]  
Other public sector e.g. MoD, Forestry  
Commission, Health Board etc [3]  
Housing association/trust [4]  
Housing co-operative [5]  
Charitable trust/church trustees or nominees [6]  
Company (incl.property company) [7]  
Other private sector organisation (WRITE IN) [8]  
Relative [9]  
Other individual(s) [10]  
Don't know [11]

**Ask All**

T72 WHICH OF THESE, IF ANY, WERE  
FACTORS IN YOUR DECISION TO MOVE TO  
THIS PROPERTY?

Double Glazing [1]

Efficient central heating [2]  
Loft insulation [3]  
Cavity wall insulation [4]  
Renewable energy source [5]  
Good Energy Performance Certificate [6]  
The overall energy efficiency of your home [7]  
None of the above [8]

**PF- Housing Aspirations**

**Ask all**

PF1 IF YOU HAD A CHOICE, WHICH  
TYPE OF PROPERTY ON THIS  
CARD WOULD YOU MOST LIKE TO  
LIVE IN?

Detached house [1]  
Semi-detached house [2]  
Terraced house [3]  
Sheltered housing/supported accommodation [4]  
Bungalow [5]  
Flat or maisonette [6]  
Bed-sit [7]  
Other (WRITE IN) [8]  
No preference [9]

PF1b TAKING INTO ACCOUNT YOUR  
CURRENT INCOME AND HOUSEHOLD  
CIRCUMSTANCES, IF YOU WERE TO MOVE  
WITHIN THIS AREA IN THE NEXT YEAR,  
WHAT TYPE OF PROPERTY WOULD YOU  
PREFER?

Detached house [1]  
Semi-detached house [2]  
Terraced house [3]  
Sheltered housing/supported accommodation [4]  
Bungalow [5]  
Flat or maisonette [6]  
Bed-sit [7]  
Other (WRITE IN) [8]  
No preference [9]

**Ask if coded flat or maisonette (6) at PF1**

PF2 ON WHAT FLOOR LEVEL WOULD  
YOU LIKE THE ENTRANCE TO YOUR FLAT  
OR MAISONETTE TO BE?

Basement (-1) [1]  
Ground floor/ground level (0) [2]  
1st floor (1) [3]  
2nd floor (2) [4]  
Higher than second [5]  
No preference [6]

**Ask if coded flat or maisonette (5) at PF1**

PF3 WHAT TYPE OF BLOCK WOULD  
YOU PREFER THE FLAT OR  
MAISONETTE TO BE IN ...

A tenement block [1]  
a 4 in a block [2]  
an other type of flat [3]  
or, no preference? [4]

## SHCS Questionnaire Changes

Don't know	[5]	A planned move to sheltered housing or supported accommodation	[8]
<b>Ask if not coded no preference (8) at PF1</b>		Want a different area	[9]
PF4 HOW LIKELY DO YOU THINK IT IS THAT YOU WILL BE ABLE TO MOVETO THE TYPE OF PROPERTY YOU WOULD MOST LIKE TO LIVE IN?		Dislike neighbours/unfriendly people	[10]
		Change in family/household circumstances	[11]
		Want a better house (e.g. central heating/bath)	[12]
		Want a garden	[13]
Certain to be able to	[1]	To be nearer family/friends	[14]
Very likely to be able to	[2]	This accommodation is temporary	[15]
Fairly likely to be able to	[3]	Tenancy is ending	[16]
Not very likely to be able to	[4]	House/flat in poor repair	[17]
Not at all likely to be able to	[5]	Can't afford to stay	[18]
Certain not to be able to	[6]	Other (Please specify)	[19]
Already live in it	[7]	Don't know	[20]
<b>Ask if coded not very likely to be able to (4), not at all likely to be able to (5) or certain not to be able to (6) at PF4</b>		PF8 WHICH OF THESE DIFFERENT TYPES OF TENURE WOULD YOU PREFER WHEN YOU MOVE?	
PF5 WHY DO YOU SAY THAT?		Own/buy own home	[1]
		Rent from Local Authority/Local Council	[2]
Too old to move	[1]	Rent from a Housing Association	[3]
Not enough money to move	[2]	Rent from a Housing Co-operative	[4]
Happy where currently living	[3]	Rent from a Private landlord	[5]
Other	[4]	Sheltered housing/supported accommodation	[6]
<b>Ask all</b>		Other	[7]
PF6 DO YOU EXPECT TO MOVE FROM THIS HOUSE/FLAT WITHIN THE NEXT FEW YEARS, OR NOT? IF YES, WHEN DO YOU EXPECT TO MOVE?		Don't care/don't know/none	[8]
		<b>Ask if coded own/buy own home (1) at PF7</b>	
Yes - In the next six months	[1]	PF8B WHY DO YOU SAY YOU WOULD CHOOSE TO OWN YOUR OWN HOME?	
Yes - Over 6 months-1 year's time	[2]	Costs less/cheaper	[1]
Yes - Over 1 year-2 years	[3]	Rent levels going up	[2]
Yes - Over 2 years-3 years	[4]	Investment for future	[3]
Yes - Over 3 years-4 years	[5]	Something to hand on to family	[4]
Yes - Over 4 years-5 years	[6]	Rent is wasted money	[5]
Yes - Over 5 years	[7]	To have a place of my own	[6]
No, don't expect to move	[8]	Can do what you want with it	[7]
Don't know	[9]	Better neighbourhood/more say over kind of neighbourhood	[8]
<b>Ask if PF1 = sheltered housing and PF6 = 'No'</b>		Better properties/build better	[9]
PF6A HAVE YOU HAD AIDS AND ADAPTATIONS INSTALLED, INCLUDING PANIC OR HELP ALARMS, TO HELP LIVE MORE INDEPENDENTLY?		Other (WRITE IN )	[10]
Yes	[1]	<b>Ask if coded renting (2 to 5) at PF8</b>	
No	[2]	PF8C WHY DO YOU SAY YOU WOULD PREFER TO [REPOSE AT PF8]?	
Don't know	[3]	Better repairs service	[1]
<b>Ask PF7 and PF8 if coded yes-4 years to 5 years or less (1 to 6) at PF6</b>		Rents lower	[2]
PF7 WHY DO YOU EXPECT TO MOVE FROM THIS HOUSE/FLAT?		Nicer houses	[3]
		More responsive staff/organisation	[4]
Want larger property	[1]	Cannot afford to buy	[5]
Move because of work	[2]	Good support/warden service	[6]
Want a different type of property	[3]	Properties in area where I want	[7]
Want to move to a better area/away from vandalism	[4]	Fed up with current landlord	[8]
Want smaller property	[5]	Other (WRITE IN)	[9]
To buy own house/flat	[6]	<b>Ask if tenure coded LA/SH tenant or HA/Housing Co-op, Other public tenant</b>	
Ill health/old age (poor health)	[7]	PF12 DO YOU KNOW WHETHER OR NOT YOUR HOUSEHOLD WOULD QUALIFY, NOW OR IN THE	

## SHCS Questionnaire Changes

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FUTURE, TO BUY THIS HOME  
UNDER THE RIGHT TO BUY  
SCHEME?

Know would qualify [1]  
Know would not qualify [2]  
Don't know whether would qualify [3]

**Ask if coded know would qualify (1) or don't know whether would qualify (3) at PF12**

PF13 DOES YOUR HOUSEHOLD INTEND  
TO BUY THIS HOUSE/FLAT IN THE  
NEXT 2 YEARS?

Yes [1]  
No [2]  
Don't know [3]

**Ask if coded no (2) or don't know (3) at PF13**

PF15 THINGS COULD CHANGE IN THE  
FUTURE - SO I'D LIKE TO ASK YOU  
WHETHER IF CERTAIN CHANGES  
DID HAPPEN YOU WOULD  
CONSIDER BUYING THIS  
HOUSE/FLAT? WOULD YOU  
CONSIDER BUYING THIS  
HOUSE/FLAT

A - If your financial situation changed?

B - If your household circumstances changed  
(kids etc.)

C - If there were improvements to the area

D - If there were improvements to the house.

**Response options**

Yes [1]  
No [2]  
Don't know [3]

## SHCS Questionnaire Changes

### R- REPAIRS

R2 I would now like to ask you about repairs and work done to your home.  
 IN THE PAST YEAR, SINCE {DAYMONTH YEAR} (OR SINCE YOU MOVED IN IF MORE RECENT) HAVE YOU/ HAS YOUR LANDLORD DONE ANY OF THESE JOBS TO YOUR HOME?

Build conservatory, porch, or extension	[1]
Convert loft, attic or garage	[2]
Completely refit kitchen	[3]
Completely refurbish existing bathroom	[4]
Provide additional bathroom or WC	[5]
Work to foundations or structural work to walls or roof	[6]
Any work to damp-proof course	[7]
Replace drives or paths	[8]
Completely rewire property	[9]
Any work to stairs or staircase	[10]
Re-plaster at least one wall or ceiling	[11]
Replace/repair floor joists or boards	[12]
Timber treatment (for dry/wet rot, woodworm)	[13]
Paint the outside of windows	[14]
Replace windows with same style single-glazed units	[15]
Replace windows with double-glazed units	[16]
Replace existing door and frame with new in UPV or hardwood	[17]
Replace existing door and frame with similar type	[18]
Install complete central heating system (including electrical central heating system) or storage heaters	[19]
Install/replace gas fire(s) or heaters(s) or solid fuel fires(s)	[20]
Replace Central Heating system	[21]
Install or improve loft insulation	[22]
Install wall insulation	[23]
Replace a large area of roof covering (at least 6ft x 6ft or 2m x 2m)	[24]
Replace flat roof with pitched roof	[25]
Re-build or re-point chimney stack	[26]
Replace gutters or down pipes	[27]
Repair or replace rendering or harling on walls	[28]
Replace external timber with UPVC	[29]
Replace mains water connection	[30]
Install entry phone system	[31]
Basic repairs to corridors, stairway or main entrance	[32]
Install or replace fire/smoke alarm	[33]
Remove one or more storeys or demolish part of block	[34]
none	[35]

**Ask if tenure ne Owner and not coded none (35) at R2. ONLY INCLUDE REPAIRS LISTED AT R2 (+ NONE CATEGORY)**

R2A WHICH OF THOSE REPAIRS OR WORK DONE TO YOUR HOME, IF ANY, DID YOUR LANDLORD PAY FOR IN PART OR IN FULL?

Build conservatory, porch, or extension	[1]
Convert loft, attic or garage	[2]
Completely refit kitchen	[3]
Completely refurbish existing bathroom	[4]
Provide additional bathroom or WC	[5]
Work to foundations or structural work to walls or roof	[6]
Any work to damp-proof course	[7]
Replace drives or paths	[8]
Completely rewire property	[9]
Any work to stairs or staircase	[10]
Re-plaster at least one wall or ceiling	[11]
Replace/repair floor joists or boards	[12]
Timber treatment (for dry/wet rot, woodworm)	[13]
Paint the outside of windows	[14]
Replace windows with same style single-glazed units	[15]
Replace windows with double-glazed units	[16]
Replace existing door and frame with new in UPV or hardwood	[17]
Replace existing door and frame with similar type	[18]
Install complete central heating system (including electrical central heating system) or storage heaters	[19]
Install/replace gas fire(s) or heaters(s) or solid fuel fires(s)	[20]
Replace Central Heating system	[21]
Install or improve loft insulation	[22]
Install wall insulation	[23]
Replace a large area of roof covering (at least 6ft x 6ft or 2m x 2m)	[24]
Replace flat roof with pitched roof	[25]
Re-build or re-point chimney stack	[26]
Replace gutters or down pipes	[27]
Repair or replace rendering or harling on walls	[28]
Replace external timber with UPVC	[29]
Replace mains water connection	[30]
Install entry phone system	[31]
Basic repairs to corridors, stairway or main entrance	[32]
Install or replace fire/smoke alarm	[33]
Remove one or more storeys or demolish part of block	[34]
none	[35]

**Ask if tenure ne Owner and not coded none (35) at R2. ONLY INCLUDE REPAIRS LISTED AT R2 (+ NONE CATEGORY)**

R2A WHICH OF THOSE REPAIRS OR WORK DONE TO YOUR HOME, IF ANY, DID YOUR LANDLORD PAY FOR IN PART OR IN FULL?

## SHCS Questionnaire Changes

### Ask all with listed repairs at R2. ONLY INCLUDE REPAIRS LISTED AT R2 (+ NONE CATEGORY

R3 WHICH OF THOSE REPAIRS OR WORK DONE TO YOUR HOME, IF ANY, DID YOU HAVE TO PAY FOR IN PART OR FULL?

Build conservatory, porch, or extension	[1]
Convert loft, attic or garage	[2]
Completely refit kitchen	[3]
Completely refurbish existing bathroom	[4]
Provide additional bathroom or WC	[5]
Work to foundations or structural work to walls or roof	[6]
Any work to damp-proof course	[7]
Replace drives or paths	[8]
Completely rewire property	[9]
Any work to stairs or staircase	[10]
Re-plaster at least one wall or ceiling	[11]
Replace/repair floor joists or boards	[12]
Timber treatment (for dry/wet rot, woodworm)	[13]
Paint the outside of windows	[14]
Replace windows with same style single-glazed units	[15]
Replace windows with double-glazed units	[16]
Replace existing door and frame with new in UPV or hardwood	[17]
Replace existing door and frame with similar type	[18]
Install complete central heating system (including electrical central heating system) or storage heaters	[19]
Install/replace gas fire(s) or heaters(s) or solid fuel fires(s)	[20]
Replace Central Heating system	[21]
Install or improve loft insulation	[22]
Install wall insulation	[23]
Replace a large area of roof covering (at least 6ft x 6ft or 2m x 2m)	[24]
Replace flat roof with pitched roof	[25]
Re-build or re-point chimney stack	[26]
Replace gutters or down pipes	[27]
Repair or replace rendering or harling on walls	[28]
Replace external timber with UPVC	[29]
Replace mains water connection	[30]
Install entry phone system	[31]
Basic repairs to corridors, stairway or main entrance	[32]
Install or replace fire/smoke alarm	[33]
Remove one or more storeys or demolish part of block	[34]
none	[35]

### Ask if coded at least one repair at R3

R3b WERE ANY OF THESE REPAIRS GROUPED TOGETHER SO THAT YOU ONLY KNOW A TOTAL COST?

Build conservatory, porch, or extension	[1]
Convert loft, attic or garage	[2]
Completely refit kitchen	[3]
Completely refurbish existing bathroom	[4]
Provide additional bathroom or WC	[5]
Work to foundations or structural work to walls or roof	[6]
Any work to damp-proof course	[7]
Replace drives or paths	[8]
Completely rewire property	[9]
Any work to stairs or staircase	[10]
Re-plaster at least one wall or ceiling	[11]
Replace/repair floor joists or boards	[12]
Timber treatment (for dry/wet rot, woodworm)	[13]
Paint the outside of windows	[14]
Replace windows with same style single-glazed units	[15]
Replace windows with double-glazed units	[16]
Replace existing door and frame with new in UPV or hardwood	[17]
Replace existing door and frame with similar type	[18]
Install complete central heating system (including electrical central heating system) or storage heaters	[19]
Install/replace gas fire(s) or heaters(s) or solid fuel fires(s)	[20]
Replace Central Heating system	[21]
Install or improve loft insulation	[22]
Install wall insulation	[23]
Replace a large area of roof covering (at least 6ft x 6ft or 2m x 2m)	[24]
Replace flat roof with pitched roof	[25]
Re-build or re-point chimney stack	[26]
Replace gutters or down pipes	[27]
Repair or replace rendering or harling on walls	[28]
Replace external timber with UPVC	[29]
Replace mains water connection	[30]
Install entry phone system	[31]
Basic repairs to corridors, stairway or main entrance	[32]
Install or replace fire/smoke alarm	[33]
Remove one or more storeys or demolish part of block	[34]
none	[35]

**THE FOLLOWING SECTION DEALS WITH THE COST OF REPAIRS. THESE NEED TO BE ASKED ABOUT REPAIRS PAID FOR SEPARATELY. AND REPAIRS PAID FOR AS A GROUP. SEE FULL IN2ITIVE SCRIPT FOR DETAILS.**

## SHCS Questionnaire Changes

**Ask the following questions (R4 to R11) for each repair or group of repairs coded at R3 and R3b. Will need to loop.**

R4 HOW DID YOU PAY FOR THE WORK / YOUR SHARE OF THE WORK?

Day to day expenditure	[1]
Insurance company	[2]
Loan	[3]
Increased mortgage	[4]
New mortgage	[5]
Savings	[6]
Other	[7]

R5 ROUGHLY - HOW MUCH DID IT COST TO HAVE THIS WORK DONE?

Probe for best estimate to nearest £

Don't know	[1]
Refused	[2]

R6 DID YOU RECEIVE A GRANT FROM THE LOCAL COUNCIL, OR ANY OTHER BODY, TO PAY FOR ANY OF THIS WORK?

Yes	[1]
No	[2]

**Ask if coded yes (1) at R6**

R7 HOW MUCH OF A GRANT DID YOU RECEIVE FOR THIS JOB?

Probe for best estimate to nearest £

Don't know	[1]
Refused	[2]

**Ask if coded yes (1) at R6**

R8 WOULD YOU HAVE DONE THIS JOB IF YOU HAD NOT RECEIVED A GRANT FROM THE COUNCIL?

Yes	[1]
No	[2]

R9 WHO WAS THE WORK DONE BY?

Household member - DIY	[1]
Unpaid friend/relative of respondent	[2]
Paid relative/friend	[3]
Contractor	[4]
Landlord	[5]
Other	[6]

**Ask if coded household member-DIY (1) at R9**

R10 WHY DID YOU DO THIS JOB YOURSELF?

Preference/hobby	[1]
Small job/easy to do myself	[2]
Time/couldn't wait for builder	[3]
Only way could afford it	[4]
Don't trust builders/contractors	[5]
Other	[6]

R11A DO YOU CONSIDER THIS WORK TO BE A REPAIR OR AN IMPROVEMENT TO YOUR HOME?

Repair	[1]
Improvement	[2]

**Ask if repair/improvement was paid for (3), (4) or (5) at R9**

R11B HOW SATISFIED OR DISSATISFIED WERE YOU WITH THE COST OF THE REPAIR?

Very satisfied	[1]
Fairly satisfied	[2]
Neither satisfied nor dissatisfied	[3]
Fairly dissatisfied	[4]
Very dissatisfied	[5]
Don't know	[6]

**Ask if not coded none (35) at R3**

R12 THINKING ABOUT ALL THE JOBS IN THE LAST YEAR, WHICH OF THESE JOBS, IF ANY, WERE COMMUNAL WHERE MORE THAN ONE HOUSEHOLD CONTRIBUTED TOWARDS THE COSTS?

Build conservatory, porch, or extension	[1]
Convert loft, attic or garage	[2]
Completely refit kitchen	[3]
Completely refurbish existing bathroom	[4]
Provide additional bathroom or WC	[5]
Work to foundations or structural work to walls or roof	[6]
Any work to damp-proof course	[7]
Replace drives or paths	[8]
Completely rewire property	[9]
Any work to stairs or staircase	[10]
Re-plaster at least one wall or ceiling	[11]
Replace/repair floor joists or boards	[12]
Timber treatment (for dry/wet rot, woodworm)	[13]
Paint the outside of windows	[14]
Replace windows with same style single-glazed units	[15]
Replace windows with double-glazed units	[16]
Replace existing door and frame with new in UPV or hardwood	[17]
Replace existing door and frame with similar	[17]

## SHCS Questionnaire Changes

type	[18]	Nothing	[3]
Install complete central heating system (including electrical central heating system) or storage heaters	[19]	Refused	[1]
Install/replace gas fire(s) or heaters(s) or solid fuel fires(s)	[20]	Don't know	[2]
Replace Central Heating system	[21]		
Install or improve loft insulation	[22]	<b>Ask all</b>	
Install wall insulation	[23]	R20 AS FAR AS YOU ARE AWARE, ARE THERE ANY REPAIRS TO YOUR PROPERTY THAT CURRENTLY NEED TO BE DONE?	
Replace a large area of roof covering (at least 6ft x 6ft or 2m x 2m)	[24]	Yes	[1]
Replace flat roof with pitched roof	[25]	No	[2]
Re-build or re-point chimney stack	[26]		
Replace gutters or down pipes	[27]	<b>Ask if coded yes (1) at R20</b>	
Repair or replace rendering or harling on walls	[28]	R20B WHICH OF THESE REPAIRS ARE NEEDED?	
Replace external timber with UPVC	[29]	Build conservatory, porch, or extension	[1]
Replace mains water connection	[30]	Convert loft, attic or garage	[2]
Install entry phone system	[31]	Completely refit kitchen	[3]
Basic repairs to corridors, stairway or main entrance	[32]	Completely refurbish existing bathroom	[4]
Install or replace fire/smoke alarm	[33]	Provide additional bathroom or WC	[5]
Remove one or more storeys or demolish part of block	[34]	Work to foundations or structural work to walls or roof	[6]
none	[35]	Any work to damp-proof course	[7]
		Replace drives or paths	[8]
<b>Ask if not coded none (35) at R12</b>		Completely rewire property	[9]
R13 WHAT PROPORTION OF TOTAL COST WAS YOUR SHARE?		Any work to stairs or staircase	[10]
<input type="text"/>		Re-plaster at least one wall or ceiling	[11]
		Replace/repair floor joists or boards	[12]
Don't know	[1]	Timber treatment (for dry/wet rot, woodworm)	[13]
Refused	[2]	Paint the outside of windows	[14]
<b>Ask all</b>		Replace windows with same style single-glazed units	[15]
R17 IN TERMS OF REPAIRS AND MAINTENANCE, BUT NOT DECORATION, OF YOUR HOME WHAT DO YOU THINK YOU ARE RESPONSIBLE FOR?		Replace windows with double-glazed units	[16]
- inside the house/flat	[1]	Replace existing door and frame with new in UPV or hardwood	[17]
- outside parts of the house/flat	[2]	Replace existing door and frame with similar type	[18]
- gardens	[3]	Install complete central heating system (including electrical central heating system) or storage heaters	[19]
- nothing - landlord/other person responsible for everything	[4]	Install/replace gas fire(s) or heaters(s) or solid fuel fires(s)	[20]
- all of them	[5]	Replace Central Heating system	[21]
		Install or improve loft insulation	[22]
<b>Ask all</b>		Install wall insulation	[23]
R19 IN TOTAL, INCLUDING ALL THE REPAIRS AND DECORATION, ROUGHLY HOW MUCH HAVE YOU SPENT ON YOUR HOME IN THE PAST YEAR, THAT IS SINCE {DAYMONTH} 2006?		Replace a large area of roof covering (at least 6ft x 6ft or 2m x 2m)	[24]
		Replace flat roof with pitched roof	[25]
Prompt for any expenditure, no matter how small, e.g. Tin of paint		Re-build or re-point chimney stack	[26]
<input type="text"/>		Replace gutters or down pipes	[27]
		Repair or replace rendering or harling on walls	[28]
		Replace external timber with UPVC	[29]
		Replace mains water connection	[30]
		Install entry phone system	[31]
		Basic repairs to corridors, stairway or main entrance	[32]
		Install or replace fire/smoke alarm	[33]
		Remove one or more storeys or demolish part of block	[34]
		Other minor work	[35]

## SHCS Questionnaire Changes

### Ask if coded yes (1) at R20

R21 WHICH OF THESE REPAIRS, IF ANY, DO YOU INTEND TO DO, OR CONTACT YOUR LANDLORD ABOUT, IN THE NEXT 12 MONTHS?

Build conservatory, porch, or extension	[1]
Convert loft, attic or garage	[2]
Completely refit kitchen	[3]
Completely refurbish existing bathroom	[4]
Provide additional bathroom or WC	[5]
Work to foundations or structural work to walls or roof	[6]
Any work to damp-proof course	[7]
Replace drives or paths	[8]
Completely rewire property	[9]
Any work to stairs or staircase	[10]
Re-plaster at least one wall or ceiling	[11]
Replace/repair floor joists or boards	[12]
Timber treatment (for dry/wet rot, woodworm)	[13]
Paint the outside of windows	[14]
Replace windows with same style single-glazed units	[15]
Replace windows with double-glazed units	[16]
Replace existing door and frame with new in UPV or hardwood	[17]
Replace existing door and frame with similar type	[18]
Install complete central heating system (including electrical central heating system) or storage heaters	[19]
Install/replace gas fire(s) or heaters(s) or solid fuel fires(s)	[20]
Replace Central Heating system	[21]
Install or improve loft insulation	[22]
Install wall insulation	[23]
Replace a large area of roof covering (at least 6ft x 6ft or 2m x 2m)	[24]
Replace flat roof with pitched roof	[25]
Re-build or re-point chimney stack	[26]
Replace gutters or down pipes	[27]
Repair or replace rendering or harling on walls	[28]
Replace external timber with UPVC	[29]
Replace mains water connection	[30]
Install entry phone system	[31]
Basic repairs to corridors, stairway or main entrance	[32]
Install or replace fire/smoke alarm	[33]
Remove one or more storeys or demolish part of block	[34]
Other minor work	[35]
none	[36]

### Ask if coded none (36) at R21

R22 WHY DO YOU NOT INTEND TO DO THESE OTHER JOB(S)/CONTACT YOUR LANDLORD ABOUT THEM?

Not my responsibility	[1]
Have already done so	[2]
Doesn't bother me/minor job/not a priority	[3]
Planning to sell/move soon	[4]
Agreement needed from other tenants	[5]
Not urgent/it can wait	[6]
Can't afford to	[7]

Not able to (physically able)	[8]
Don't know how to do it	[9]
No time at the moment/too busy	[10]
Don't trust builders/contractors	[11]
Landlord too slow to act	[12]
Other (Please specify)	[13]

### Ask all

R23 -OVERALL, HOW DO YOU RATE THE GENERAL CONDITION OF THIS HOUSE/FLAT?

Very good	[1]
Fairly good	[2]
Average/alright	[3]
Fairly poor	[4]
Very poor	[5]
Don't know	[6]

### Ask R25 to R35 if ACCOM coded flat or maisonette (2)

R25 WHO REPAIRS AND LOOKS AFTER THE COMMON PARTS OF THE BLOCK, LIKE ANY COMMON STAIRS, OR THE ROOF?

Owners/Residents	[1]
Owners/Residents pay factor/property management company to arrange it	[2]
Council/housing association	[3]
Landlord	[4]
Owner pays cleaner/some-one	[5]
Other (Write in)	[6]
No-one	[7]
Don't know	[8]

### Ask if R25 = 2

R25A HOW SATISFIED OR DISSATISFIED ARE YOU WITH THE OVERALL SERVICE PROVIDED BY YOUR FACTOR?

Don't have a factor	[1]
Very Satisfied	[2]
Fairly satisfied	[3]
Neither satisfied nor dissatisfied	[4]
Fairly dissatisfied	[5]
Very dissatisfied	[6]
No opinion	[7]

### Ask if coded owners/residents (1), owner pays cleaner (5), other (6) or no-one(7) at R25

XR25 WOULD YOU CONSIDER PAYING A FACTOR/PROPERTY MANAGEMENT AGENT TO MAINTAIN AND REPAIR THE COMMON PARTS OF THIS BUILDING?

Yes	[1]
No	[2]
Don't know	[3]

R26 DO THE PEOPLE WHO LIVE IN THIS BLOCK REGULARLY MEET TO DISCUSS THINGS LIKE REPAIRS

## SHCS Questionnaire Changes

	AND MAINTENANCE?		(grass cutting etc.)	[1]
			Maintenance/cleaning of common stair	[2]
	Include shared areas of a 4 in-a-block		Window cleaning	[3]
	Yes	[1]	Repairs to roof	[4]
	No	[2]	Cleaning gutters	[5]
	Don't know	[3]	Repairs to outside walls and windows	[6]
			Repairs to door entry system	[7]
			Surveys to identify problems	[8]
R27	HOW EASY OR DIFFICULT IS IT TO GET COMMON REPAIRS DONE IN THIS BLOCK?		Don't know	[9]
			None of these	[10]
			<b>Ask if not coded don't know (9) or none of these (10) at R33</b>	
	Very easy	[1]	R34A DOES YOUR HOUSEHOLD PAY A REGULAR SERVICE CHARGE FOR THIS IN ADDITION TO THE MORTGAGE/RENT?	
	Fairly easy	[2]		
	Quite difficult	[3]		
	Very difficult	[4]		
	Don't know	[5]		
			Yes	[1]
R28	ARE YOU AWARE OF ANY OCCASIONS WHEN PEOPLE HAVE FAILED TO PAY THEIR SHARE OF REPAIRS?		No	[2]
			<b>Ask if not coded don't know (9) or none of these (10) at R33</b>	
	Yes	[1]	R34B AND, ARE ANY IRREGULAR PAYMENTS MADE BY YOUR HOUSEHOLD TO COVER THIS?	
	No	[2]		
			Yes	[1]
			No	[2]
			<b>Ask if coded yes (1) at R28</b>	
R29	WHAT DID YOU DO IN THAT SITUATION?			
	Couldn't do repairs	[1]	R35 HOW SATISFIED ARE YOU WITH THE MANAGEMENT AND MAINTENANCE OF THE COMMON PARTS OF THIS BLOCK/BUILDING?	
	Did repairs anyway	[2]		
	Owners/residents took legal action	[3]		
	Obtained statutory notice from the council	[4]		
	Factor took legal action	[5]		
			Very satisfied	[1]
			Fairly satisfied	[2]
			Neither satisfied nor dissatisfied	[3]
R31	IS THERE A MAINTENANCE FUND OR ACCOUNT THAT EVERYONE PAYS INTO ON A REGULAR BASIS TO COVER REPAIRS AND MAINTENANCE OF THE COMMON PARTS?		Fairly dissatisfied	[4]
			Very dissatisfied	[5]
			No opinion	[6]
	Yes	[1]		
	No	[2]		
	Don't know	[3]		
R32	STILL THINKING OF THE COMMON PARTS – IS IT REGULARLY INSPECTED AND MAINTAINED OR IS WORK DONE ONLY WHEN THERE IS AN EMERGENCY?		<b>PA – SATISFACTION WITH HOUSING</b>	
			<b>Ask all</b>	
	Regularly maintained	[1]	PA1 ON THE WHOLE, HOW SATISFIED OR DISSATISFIED ARE YOU WITH THIS HOUSE/FLAT?	
	Work done only in emergency	[2]		
	Don't know	[3]		
			Very satisfied	[1]
			Fairly satisfied	[2]
			Neither satisfied nor dissatisfied	[3]
			Fairly dissatisfied	[4]
			Very dissatisfied	[5]
			No opinion	[6]
R33	WHICH OF THESE THINGS, IF ANY, DOES THE FACTOR/COUNCIL/ HOUSING ASSOCIATION ETC. DO TO MAINTAIN THE COMMON PARTS OF THIS BUILDING?		<b>Ask if coded fairly dissatisfied (4) or very dissatisfied (5) at PA1</b>	
			PA2 WHAT IS IT ABOUT THIS HOUSE/FLAT THAT YOU ARE DISSATISFIED WITH?	
	Upkeep and maintenance of common grounds			
			Repairs not carried out properly	[1]

## SHCS Questionnaire Changes

Poor state of repair	[2]	A WATER SUPPLY THAT IS NOT	
Dampness	[3]	CONNECTED TO A MAINS WATER	
No heating/not enough heating	[4]	SUPPLY	
Windows need replacing/repairing	[5]	Yes	[1]
Doors need replacing/repairing	[6]	No	[2]
Floorboards need replacing/repairing	[7]	Don't know	[3]
Roof needs replacing/repairing	[8]		
No sound proofing	[9]		
Needs re-wiring	[10]	<b>H-HEATING</b>	
Inadequate bathroom facilities	[11]	<b>Ask all</b>	
Dislike furnishings/decoration	[12]	HT1 CAN I JUST CHECK, WHICH OF	
Multi2		THESE ROOMS DO YOU HAVE?	
Dislike neighbours/ noisy neighbours/unfriendly	[1]	READ OUT.	
Dislike area	[2]		
Too remote	[3]	Kitchen	[1]
Problems with rubbish/dirt/fouling	[4]	Bathroom	[2]
Vandalism	[5]	Main Living Room	[3]
Inadequate parking	[6]	Hall	[4]
Multi3		Main Bedroom	[5]
Home too large	[1]	2nd Bedroom	[6]
Home too small	[2]	3rd Bedroom	[7]
Individual rooms too small	[3]	Other Public Room	[8]
Too few bedrooms for my family	[4]	Utility Room	[9]
Other size of dwelling reasons	[5]	Other Room	[10]
Multi4		Living room/kitchen	[11]
Problems with access	[1]	Livingroom/bedroom	[12]
Would like own entrance	[2]	Living room/kitchen/bedroom	[13]
Too many stairs to get to my home	[3]		
Not enough storage space/cupboards	[4]	<b>Ask all</b>	
Home generally badly designed	[5]	HT2 WHICH OF THESE BEST	
Lack of security	[6]	DESCRIBES THE MAIN FORM OF	
Heating system too expensive	[7]	HEATING YOU USE AT HOME (THAT	
Garden too small	[8]	IS THE TYPE YOU USE MOST	
Garden too large	[9]	OFTEN)?	
No garden	[10]		
Multi5		Electric storage heaters	[1]
Other	[1]	Central heating with radiators	[2]
		Warm air central heating	[3]
		Fixed gas fire/Gas convector	[4]
		Portable gas heater (Calor gas) or paraffin	
		heater	[5]
		Plug in Electric fire or heater	[6]
		Electric panel heating	[7]
		Solid Fuel-open grate, enclosed grate/stove	[8]
		Other	[9]
		Don't know	[10]
		<b>Ask if coded electronic storage heaters (1),</b>	
		<b>central heating with radiators (2) or warm</b>	
		<b>air central heating (3) at HT2</b>	
		XCHCONT DO YOU HAVE CENTRAL	
		HEATING WHICH USES A TIME	
		CLOCK OR THERMOSTAT?	
		Yes, time clock	[1]
		Yes, thermostat	[2]
		Yes, both	[3]
		No, neither	[4]
		Don't know	[5]
		<b>Ask if coded time clock (1) at XCHCONT</b>	
		XCLKCONT DO YOU (OR ANYONE IN	
		YOUR HOUSEHOLD) USE THE TIME	
		CLOCK TO ADJUST HOW LONG YOU	
		HEAT YOUR HOME?	
<b>Ask all</b>			
PA3 AND MORE SPECIFICALLY, HOW			
SATISFIED OR DISSATISFIED ARE			
YOU WITH THE OVERALL SIZE OF			
THIS HOUSE/FLAT?			
Very satisfied	[1]		
Fairly satisfied	[2]		
Neither satisfied nor dissatisfied	[3]		
Fairly dissatisfied	[4]		
Very dissatisfied	[5]		
No opinion	[6]		
<b>Ask all</b>			
PA4 IN YOUR VIEW, DOES YOUR			
HOUSE/FLAT HAVE TOO FEW			
ROOMS, TOO MANY ROOMS, OR			
ABOUT THE RIGHT NUMBER FOR			
YOUR CURRENT HOUSEHOLD?			
Too few	[1]		
Too many	[2]		
About right	[3]		
<b>Ask all</b>			
PA8 DOES YOUR HOME HAVE A			
PRIVATE WATER SUPPLY? THAT IS			

## SHCS Questionnaire Changes

Yes	[1]	10 to 12 hours	[5]
No	[2]	13 to 16 hours	[6]
Don't know	[3]	17 to 19 hours	[7]

**Ask if coded no (2) at XCLKCONT**

XCLKNOT SO PLEASE CAN YOU TELL ME WHY YOU DON'T USE THE TIME CLOCK?

**Ask if coded yes (1) at XCLKCONT**

XCLKCASE DO YOU FIND YOUR CENTRAL HEATING SYSTEM WITH TIME CLOCK EASY TO USE AND CONTROL?

Yes	[1]
No	[2]

**Ask if coded thermostat (2) at XCHCONT**

XTHMCONT DO YOU (OR ANYONE IN YOUR HOUSEHOLD) USE THE THERMOSTAT TO ADJUST HOW LONG YOU HEAT YOUR HOME?

Yes	[1]
No	[2]
Don't know	[3]

**Ask if coded no (2) at XTHMCONT**

XTHMNOT SO PLEASE CAN YOU TELL ME WHY YOU DON'T USE THE THERMOSTAT?

**Ask if coded yes (1) at XTHMCONT**

XTHMEASE DO YOU FIND YOUR CENTRAL HEATING SYSTEM WITH THERMOSTAT EASY TO USE AND CONTROL?

Yes	[1]
No	[2]
Don't know	[3]

**Ask all**

xFIPICH DO YOU HAVE FULL OR PARTIAL CENTRAL HEATING?

Full central heating	[1]
Partial central heating	[2]
No central heating	[3]
Don't know	[4]

**Ask if coded Full central heating (1) at XFIPICH**

XDHT3 ON WINTER WEEKDAYS FOR HOW LONG DO YOU HEAT YOUR ROOMS?

No hours	[1]
1 to 3 hours	[2]
4 to 6 hours	[3]
7 to 9 hours	[4]

10 to 12 hours	[5]
13 to 16 hours	[6]
17 to 19 hours	[7]
20 to 23 hours	[8]
24 hours	[9]
Don't know	[10]

**Ask if coded Full central heating (1) at XFIPICH**

XWKDYOFF ARE THERE ANY ROOMS WHICH ARE NOT HEATED ON WINTER WEEKDAYS, FOR EXAMPLE, IF THE RADIATOR IS TURNED OFF?

Yes	[1]
No	[2]
Don't know	[3]

**Ask if coded yes (1) at XWKDYOFF WHICH ROOMS?**

Kitchen	[1]
Bathroom	[2]
Main Living Room	[3]
Hall	[4]
Main Bedroom	[5]
2nd Bedroom	[6]
3rd Bedroom	[7]
Other Public Room	[8]
Utility Room	[9]
Other Room	[10]
Living room/kitchen	[11]
Livingroom/bedroom	[12]
Living room/kitchen/bedroom	[13]

**Ask if coded Full central heating (1) at XFIPICH**

XDH4 ON WINTER WEEKENDS FOR HOW LONG DO YOU HEAT YOUR ROOMS?

No hours	[1]
1 to 3 hours	[2]
4 to 6 hours	[3]
7 to 9 hours	[4]
10 to 12 hours	[5]
13 to 16 hours	[6]
17 to 19 hours	[7]
20 to 23 hours	[8]
24 hours	[9]
Don't know	[10]

**Ask if coded Full central heating (1) at XFIPICH**

XWKEDOFF ARE THERE ANY ROOMS WHICH ARE NOT HEATED ON WINTER WEEKENDS, FOR EXAMPLE, IF THE RADIATOR IS TURNED OFF?

Yes	[1]
No	[2]
Don't know	[3]

**Ask if coded yes (1) at XWKEDOFF xWkEdRm WHICH ROOMS?**

## SHCS Questionnaire Changes

Kitchen	[1]	0 (no hours)	[1]
Bathroom	[2]	1 - 3	[2]
Main Living Room	[3]	4 - 6	[3]
Hall	[4]	7 - 9	[4]
Main Bedroom	[5]	10 - 12	[5]
2nd Bedroom	[6]	13 - 16	[6]
3rd Bedroom	[7]	17 - 19	[7]
Other Public Room	[8]	20 - 23	[8]
Utility Room	[9]	24 hours	[9]
Other Room	[10]	Don't know	[10]
Living room/kitchen	[11]		
Livingroom/bedroom	[12]		
Living room/kitchen/bedroom	[13]		

### Ask all

HT3 ON WINTER WEEKDAYS FOR HOW LONG DO YOU HEAT YOUR ROOMS?

Read out each room in turn:

- A - Kitchen
- B - Bathroom
- C - Main Living Room
- D - Hall
- E - Main bedroom
- F - 2<sup>nd</sup> Bedroom
- G - 3<sup>rd</sup> Bedroom
- H - other public room
- I - Utility room
- J - Other room
- K - Living room/kitchen
- L - Livingroom/bedroom
- M - Living room/kitchen/bedroom

### Response options

0 (no hours)	[1]
1 - 3	[2]
4 - 6	[3]
7 - 9	[4]
10 - 12	[5]
13 - 16	[6]
17 - 19	[7]
20 - 23	[8]
24 hours	[9]
Don't know	[10]

### Ask all

HT4 ON WINTER WEEKENDS FOR HOW LONG DO YOU HEAT YOUR ROOMS?

Read out each room in turn:

- A - Kitchen
- B - Bathroom
- C - Main Living Room
- D - Hall
- E - Main bedroom
- F - 2<sup>nd</sup> Bedroom
- G - 3<sup>rd</sup> Bedroom
- H - other public room
- I - Utility room
- J - Other room
- K - Living room/kitchen
- L - Livingroom/bedroom
- M - Living room/kitchen/bedroom

### Response options

0 (no hours)	[1]
1 - 3	[2]
4 - 6	[3]
7 - 9	[4]
10 - 12	[5]
13 - 16	[6]
17 - 19	[7]
20 - 23	[8]
24 hours	[9]
Don't know	[10]

### Ask all

HT5 WHICH OF THESE TYPES OF FUEL DO YOU USE FOR LIGHTING, HEATING AND POWER? Stress not just for heating

Electricity	[1]
Gas	[2]
Heating oil	[3]
Solid fuel (coal/wood)	[4]
Bottled gas	[5]
Bulk liquid propane gas	[6]
Paraffin	[7]
Other fuel	[8]

### Ask all

HT5B WHICH OF THESE TYPES OF FUEL BILLS DO YOU PAY TOGETHER?

Electricity	[1]
Gas	[2]
Heating oil	[3]
Solid fuel (coal/wood)	[4]
Bottled gas	[5]
Bulk liquid propane gas	[6]
Paraffin	[7]
Other fuel	[8]
Not paid together (paid as separate bills)	[9]

### Ask HT6 for each fuel coded at HT5

HT6 AND THINKING ABOUT THE COST OF YOUR FUEL BILLS, ... HOW MUCH DO YOU SPEND ON {FUEL}?

DWP (DSS)	[1]
Free	[2]
Refused	[3]
Don't know	[4]

### Ask all who gave a figure for HT6

HT7 WHAT PERIOD DOES THE AMOUNT YOU JUST GAVE COVER?

Twelve months	[1]
Six months	[2]
Three months	[3]
Two months	[4]
One month	[5]
Four weeks	[6]
Three weeks	[7]
Two weeks	[8]
One week	[9]

## SHCS Questionnaire Changes

### Ask all who gave a figure for HT7

HT8 WHAT METHOD OF PAYMENT DID YOU USE TO PAY FOR {FUEL}?

Direct debit	[1]
Continuous credit card authority	[2]
Standing order	[3]
Budget payment system	[4]
Pre-payment (key) meter (Powercard)	[5]
Quantum/paypoint at local shop or post office	[6]
Included in rent	[7]
Fuel direct	[8]
Direct from benefit	[9]
Cash/cheque	[10]
Internet	[11]

### Ask all

HT8A DO YOU HAVE AN ARRANGEMENT OR CONTRACT TO SERVICE YOUR HEATING?

Yes	[1]
No	[2]
Don't know	[3]

### Ask if coded yes (1) at HT8A

HT8B HOW MUCH DO YOU PAY FOR THIS SERVICE?

Record below to nearest £ enter amount of last bill if offered, otherwise obtain best estimate.

Free	[1]
Refused	[2]
Don't know	[3]

### Ask all who gave a figure for HT8B

HT8D WHAT PERIOD DOES THE AMOUNT YOU JUST GAVE COVER?

Twelve months	[1]
Six months	[2]
Three months	[3]
Two months	[4]
One month	[5]
Four weeks	[6]
Three weeks	[7]
Two weeks	[8]
One week	[9]

### Ask all

HT11 DURING THE WINTER MONTHS, DO YOU GENERALLY FIND THAT YOUR HEATING KEEPS YOU WARM ENOUGH AT HOME, OR NOT?

Yes, always	[1]
Only some of the time	[2]
No, never	[3]
Don't know	[4]

### Ask if coded only some of the time (2) or never (3) at HT11

HT12 HOW MUCH OF A PROBLEM IS THIS, IF AT ALL, TO YOU?

A serious problem	[1]
A bit of a problem	[2]
Not very much of a problem	[3]
Not a problem	[4]

### Ask all

HT13 OVERALL, HOW SATISFIED OR DISSATISFIED ARE YOU WITH YOUR HEATING?

Single1	
Very satisfied	[1]
Fairly satisfied	[2]
Neither satisfied nor dissatisfied	[3]
Fairly dissatisfied	[4]
Very dissatisfied	[5]
Don't know	[6]

### Ask all

HT14 WHICH OF THESE THINGS, IF ANY, MAKE IT DIFFICULT TO HEAT YOUR HOME?

No central heating	[1]
Not enough heaters/radiators	[2]
Position of heaters/radiators	[3]
Poor system/need new system	[4]
Radiators not big enough	[5]
Heating not working	[6]
Dislike storage heaters	[7]
Inadequate heating	[8]
Diff to control/regulate	[9]
Heating in part of house	[10]
Hard to control heat	[11]
Need new windows/dble glazing	[12]
No insulation/poor insulation	[13]
Draughty	[14]
Room(s) too big	[15]
Can't afford to heat house	[16]
Can't afford to replace system	[17]
None of these	[18]
Other (Please specify)	[19]

### Ask all

DOES YOUR DWELLING USE ENERGY FROM ANY OF THESE SOURCES? PLEASE ONLY INCLUDE SOURCES INDIVIDUAL TO THE DWELLING OR FOR A SMALL COMMUNITY - NOT ENERGY FROM THE NATIONAL GRID

- A - PHOTO-VOLTAICS
- B - SOLAR PANELS
- C - AIR AND GROUND SOURCE HEAT PUMPS
- D - WIND TURBINES
- E - UTILISATION OF LANDFILL GASES
- F - GEO-THERMAL ENERGY
- G - BIOMASS
- H - HYDRO
- I - COMBINED HEAT AND POWER

Yes	[1]
-----	-----

## SHCS Questionnaire Changes

No	[2]	In the last month	[2]
Don't know	[3]	In the last 6 months	[3]
		In the last year	[4]
<b>ASK IF ES2A = YES</b>		Over a year ago	[5]
ES2B WHAT IS THE SOURCE?		Never	[6]
		Don't know	[7]
Photo-voltaics	[1]		
Solar panels	[2]		
Air and ground source heat pumps	[3]		
Wind turbines	[4]		
Utilisation of landfill gases	[5]		
Geo-thermal energy	[6]		
Biomass	[7]		
Hydro	[8]		
Combined Heat and Power	[9]		
Other	[10]		
		<b>CD – Condensation and Damp</b>	
		<b>Ask all</b>	
ES3 DOES ANY OF YOUR HEATING COME FROM A COMMUNAL OR DISTRICT HEATING SYSTEM?		CD1 DO YOU HAVE ANY OF THESE PROBLEMS IN YOUR HOME AS A RESULT OF CONDENSATION OR DAMP?	
Yes	[1]	Yes	[1]
No	[2]	No	[2]
Don't know	[3]		
		<b>Ask if coded yes (1) at CD1</b>	
<b>Ask all</b>		CD2 WHICH OF THESE PROBLEMS DO YOU HAVE IN THE . . . ?	
ES4A TO WHAT EXTENT DO YOU MONITOR YOUR USE OF ENERGY IN YOUR PROPERTY? IF ASKED, INCLUDE ALL USES OF ENERGY (HEATING, LIGHTING, COOKING, ETC.)		Read out each room in turn:	
Yes	[1]	A - Kitchen	
No	[2]	B – Bathroom	
Don't know	[3]	C - Main Living Room	
		D – Hall	
		E - Main bedroom	
		F - 2 <sup>nd</sup> Bedroom	
		G - 3 <sup>rd</sup> Bedroom	
		H - other public room	
		I - Utility room	
		J - Other room	
		K - Living room/kitchen	
		L - Livingroom/bedroom	
		M - Living room/kitchen/bedroom	
		01 Steamed up windows	[1]
		02 Steamed/ Wet walls	[2]
		03 Damage to print	[3]
		04 Carpet mould	[4]
		05 Wall mould	[5]
		06 Stainign to walls	[6]
		Other	[7]
		None	[8]
		Don't know	[9]
		<b>Ask if coded carpet mould (4) or wall mould (5) at CD2</b>	
<b>Ask all</b>		CD3 THINKING ABOUT THE ROOMS WITH MOULD GROWTH, IN WHICH ROOM IS THE MOULD PROBLEM WORST, IN YOUR VIEW?	
SA1 DO YOU HAVE ANY SMOKE ALARMS FITTED? IF YES, HOW MANY?		Kitchen	[1]
No, none	[1]	Bathroom	[2]
Yes, 1	[2]	Main Living Room	[3]
Yes, 2	[3]	Hall	[4]
Yes, more than 2	[4]	Main Bedroom	[5]
Don't know	[5]	2nd Bedroom	[6]
		3rd Bedroom	[7]
<b>Ask if SA1 (2), (3), (4) or (5)</b>		Other Public Room	[8]
SA2 DO THE SMOKE ALARM(S) WORK?		Utility Room	[9]
Yes	[1]	Other Room	[10]
No	[2]	Living room/kitchen	[11]
Don't know	[3]	Livingroom/bedroom	[12]
		Living room/kitchen/bedroom	[13]
<b>Ask if SA1 (2), (3), (4) or (5)</b>			
SA3 WHEN WERE THE SMOKE ALARM(S) LAST TESTED?			
In the last week	[1]		

## SHCS Questionnaire Changes

### Ask CD4 for all rooms coded 4 or 5 at CD2

CD4 WHICH OF THESE BEST DESCRIBES THE MOULD IN THE {CD3}, WHEN THE MOULD IS AT ITS WORST ...

Small spots [1]  
or Hand sized patches [2]  
or Larger patches [3]

### Ask CD4 for all rooms coded 4 or 5 at CD2

CD5 IS/ARE THE PROBLEMS OF MOULD THERE ALL THE YEAR ROUND, OR ONLY IN THE WINTER?

All year [1]  
Winter only [2]  
Other (WRITE in) [3]  
Don't know [4]

### Ask if coded yes (1) at CD1

CD6 OVERALL, HOW MUCH DOES THE PROBLEM OF CONDENSATION OR DAMP BOTHER YOU? DOES IT BOTHER YOU

a lot, [1]  
a little, [2]  
or hardly at all? [3]  
Don't know (Spontaneous only) [4]

## HF-HEALTH AND WELL-BEING

HF1 WHO, IF ANYONE, IN YOUR HOUSEHOLD HAS ANY LONG-STANDING HEALTH PROBLEM OR DISABILITY? BY LONGSTANDING, I MEAN ANYTHING THAT AFFECTS HOW YOU LIVE YOUR LIFE OVER AN EXTENDED PERIOD OF TIME OR THAT IS LIKELY TO AFFECT YOU OVER AN EXTENDED PERIOD OF TIME. BY DISABILITY AS OPPOSED TO ILL-HEALTH, I MEAN A PHYSICAL OR MENTAL IMPAIRMENT WHICH HAS A SUBSTANTIAL AND LONG-TERM ADVERSE EFFECT ON THEIR ABILITY TO CARRY OUT NORMAL DAY TO DAY ACTIVITIES.

ASKED OF EACH PERSON IN HOUSEHOLD: PERSON 1, PERSON 2 AND SO ON... **SEE FULL I2D FILE FOR DETAILS.**

Yes, disability [1]  
Yes, long-term illness [2]  
Both disability and long-term illness [3]  
Neither disability or long-term illness [4]  
Refused [5]

### Ask if respondent said they or anyone in household has a long-standing health problem or disability at HF1 (codes 1 to 3).

HF2 WHICH OF THE CONDITIONS ON THIS LIST BEST DESCRIBES THE ILL-HEALTH OR DISABILITY {NAME}?

Arthritis [1]  
A speech impairment [2]  
Chest or breathing problems (asthma/bronchitis) [3]

Diabetes [4]  
Difficulty hearing [5]  
Difficulty seeing (even when wearing spectacles/contact lenses) [6]  
Dyslexia [7]  
Epilepsy [8]  
Heart, blood pressure or circulation problems [9]  
Learning or behavioural problems (eg autism, Down's Syndrome) [10]  
Mental health problems [11]  
Problems or disabilities related to arms or hands [12]  
Problems or disabilities related to legs or feet [13]  
Problems or disabilities related to neck or back [14]  
Severe disfigurement, skin condition or allergies [15]  
Severe stomach, liver, kidney or digestive problems [16]  
Some other progressive disability or illness [17]  
Some other health problem or disability [18]  
Refused [19]

### Ask for all people who have a long-standing health problem or disability or both at HF1 (codes 1 to 3). CC3, CC4, CC5

CC3 WHAT ADAPTATION OR AIDS {DO YOU/DOES [NAME OF PERSON]} USE TO GET ABOUT INDOORS?

Stick/crutches [1]  
Walking frame [2]  
Wheelchair (self-propelled) [3]  
Wheelchair (powered) [4]  
With assistance of someone else in household [5]  
Being carried by someone else in household [6]  
Carried by carer [7]  
Handrails [8]  
Stairlifts [9]  
Other (TYPE IN) [10]  
None/nothing - can't get about the home [11]  
None/nothing - don't need [12]

CC4 WHO WOULD YOU SAY HAS MOST DIFFICULTY GETTING AROUND INDOORS?

{person1} [1]  
{person2} [2]  
{person3} [3]  
{person4} [4]  
{person5} [5]  
{person6} [6]  
{person7} [7]  
{person8} [8]  
{person9} [9]  
{person10} [10]  
Neither/none have any difficulty getting around indoors [11]

CC5 I AM GOING TO READ OUT A NUMBER OF DAILY ACTIVITIES. PLEASE COULD YOU TELL ME FROM THIS CARD WHAT DIFFICULTY, IF ANY, [ANSWER TO

## SHCS Questionnaire Changes

CC4] HAVE DOING EACH ONE WITHOUT ASSISTANCE?

- A - Getting in or out of bed
- B - Getting up and down stairs
- C - Moving around the house
- D - Getting in and out of the house
- E - Cooking
- F - Using the bathroom/WC

- No difficulty [1]
- Some difficulty [2]
- Great difficulty [3]
- Unable to do [4]
- Don't know [5]

**Ask if anyone at HF1 = 1,2,3.**

CC6 WHAT, IF ANYTHING, IS THERE ABOUT YOUR HOME THAT LIMITS THE ACTIVITIES THAT YOU (OR ANYONE IN YOUR HOUSEHOLD) CAN DO?

- Can't get up/down stairs inside house [1]
- Too small/need more rooms [2]
- Can't leave house because of stairs to house [3]
- Restricted movement/can't get around the house due to design/layout [4]
- Doors too narrow [5]
- Rooms too small [6]
- Bath/shower difficult to access/use [7]
- Toilet difficult to access/use [8]
- Electric lights/sockets are difficult to reach/use [9]
- Heating controls are difficult to reach/use [10]
- Can't open windows [11]
- Difficulty answering/opening door [12]
- Cupboards/shelves are difficult to reach/use [13]
- Can't get into/use garden [14]
- Other (Please specify) [15]
- none/nothing [16]

**Ask if anyone at HF1 = 1,2,3**

CC7 DOES YOUR HOME REQUIRE ADAPTATIONS TO MAKE IT EASIER FOR YOU (OR ANYONE IN YOUR HOUSEHOLD) TO GO ABOUT DAILY ACTIVITIES?

- Yes [1]
- No [2]
- Don't know [3]

**Ask all**

CC8a WHICH, IF ANY, OF THESE ADAPTATIONS DO YOU HAVE IN YOUR HOME, WHETHER THEY ARE CURRENTLY NEEDED OR NOT?

Please prompt respondent to think about any existing adaptations to their home even if they are not used

- Ramps [1]
- Door widening [2]
- Relocated light switches and power points [3]
- Individual alarm system [4]

- Stairlift [5]
- Through floor lift [6]
- Handrails [7]
- Specially designed/adapted kitchen [8]
- Specially designed/adapted bathroom/shower [9]
- Specially designed/adapted toilet [10]
- Door entry phone [11]
- Extension to meet disabled person's needs [12]
- Special furniture [13]
- Other (TYPE IN) [14]
- NONE needed/provided [15]
- Don't know [16]

**Ask if CC7 = Yes**

CC8B AND WHICH ARE MISSING, BUT ARE REQUIRED?

- Ramps [1]
- Door widening [2]
- Relocated light switches and power points [3]
- Individual alarm system [4]
- Stairlift [5]
- Through floor lift [6]
- Handrails [7]
- Specially designed/adapted kitchen [8]
- Specially designed/adapted bathroom/shower [9]
- Specially designed/adapted toilet [10]
- Door entry phone [11]
- Extension to meet disabled person's needs [12]
- Special furniture [13]
- Other (TYPE IN) [14]
- None needed/provided [15]
- Don't know [17]

**Ask all**

CC9 HOW SUITABLE IS THIS ACCOMMODATION FOR YOUR/THEIR NEEDS?

- Very suitable [1]
- Fairly suitable [2]
- Not very suitable [3]
- Not at all suitable [4]
- Don't know [5]

Now I would like to ask about any care or support services people sometimes receive to help them remain in their homes

**Ask all**

CC10 WHICH, IF ANY, OF THESE SERVICES DO YOU OR OTHER HOUSEHOLD MEMBERS RECEIVE AT PRESENT?

- Home care worker/home help (helping with housework, cooking, cleaning) [1]
- Home care worker (helping with washing/bathing, dressing, toilet) [2]
- Meals delivered to home/meals on wheels [3]
- Day care/day centre (in hospital, residential home or other organisation) [4]
- Respite/short term care in residential/nursing home [5]
- Occupational therapy/physiotherapy [6]

## SHCS Questionnaire Changes

Help with shopping	[7]
Night care (someone present at night only)	[8]
Assistance from relative/friend/neighbour	[9]
Other (Please specify)	[10]
Other (Please specify)	[11]
Other (Please specify)	[12]
None	[16]

### Ask all

CC11 AGAIN AND WHICH OF THESE DO YOU NEED...?

Home care worker/home help (helping with housework, cooking, cleaning)	[1]
Home care worker (helping with washing/bathing, dressing, toilet)	[2]
Meals delivered to home/meals on wheels	[3]
Day care/day centre (in hospital, residential home or other organisation)	[4]
Respite/short term care in residential/nursing home	[5]
Occupational therapy/physiotherapy	[6]
Help with shopping	[7]
Night care (someone present at night only)	[8]
Assistance from relative/friend/neighbour	[9]
Other (Please specify)	[13]
Other (Please specify)	[14]
Other (Please specify)	[15]
None	[16]

### Ask if coded more than one improvement at CC11

CC12 WHICH ONE OF THESE WOULD DO MOST TO IMPROVE YOUR OR ANOTHER HOUSEHOLD MEMBER'S QUALITY OF LIFE?

Home care worker/home help (helping with housework, cooking, cleaning)	[1]
Home care worker (helping with washing/bathing, dressing, toilet)	[2]
Meals delivered to home/meals on wheels	[3]
Day care/day centre (in hospital, residential home or other organisation)	[4]
Respite/short term care in residential/nursing home	[5]
Occupational therapy/physiotherapy	[6]
Help with shopping	[7]
Night care (someone present at night only)	[8]
Assistance from relative/friend/neighbour	[9]
{Other1}	[13]
{other2}	[14]
{other3}	[15]
None	[16]

### Ask all

HE1 IN GENERAL, HOW WOULD YOU SAY YOUR OWN HEALTH HAS BEEN OVER THE PAST 12 MONTHS. WOULD YOU SAY IT WAS....

Very good	[1]
Good	[2]
Fair	[3]
Bad	[4]
or, Very Bad	[5]

### Ask all

T54 DOES ANYONE SMOKE CIGARETTES, CIGARS OR A PIPE WHEN THEY ARE INSIDE YOUR HOME, INCLUDING PEOPLE WHO DON'T LIVE HERE?

Yes	[1]
No	[2]

### Ask if coded yes (1) at T54

T55 ON A NORMAL DAY HOW MANY CIGARETTES ARE SMOKED IN YOUR HOME EITHER BY PEOPLE LIVING HERE OR BY PEOPLE VISITING?

### Ask all

T57 WHAT PETS, IF ANY, DO YOU KEEP INSIDE YOUR HOME AT THE MOMENT?

Dogs	[1]
Cats	[2]
Birds	[3]
Other furry pets	[4]
Other non-furry pets	[5]
None	[6]

### Ask all

HE8 HAVE YOU EVER HAD ASTHMA?

Yes	[1]
No	[2]

### Ask if coded Yes (1) at HE8

HE9 WAS THIS CONFIRMED BY A DOCTOR?

Yes	[1]
No	[2]

### Ask if coded Yes (1) at HE8

HE10 HAVE YOU HAD AN ATTACK OF ASTHMA IN THE LAST 12 MONTHS?

Yes	[1]
No	[2]

### Ask all

HE14A DO YOU HAVE ANY ALLERGIES INCLUDING HAY FEVER?

Yes	[1]
No	[2]
Don't know	[3]

### Ask if HE14a (1)

HE14B DO ANY OF THESE ALLERGIES AFFECT YOUR BREATHING?

## SHCS Questionnaire Changes

Yes [1]  
 No [2]  
 Don't know [3]

HE15A TO WHAT EXTENT, IF AT ALL, DO YOU THINK THE CONDITION OF YOUR PROPERTY HAS AFFECTED YOUR PHYSICAL HEALTH OVER THE PAST YEAR?

A great deal [1]  
 A little [2]  
 Not at all [3]  
 Don't know [4]

HE15A AND TO WHAT EXTENT, IF AT ALL, DO YOU THINK THE CONDITION OF YOUR PROPERTY HAS AFFECTED YOUR EMOTIONAL OR MENTAL WELL-BEING OVER THE PAST YEAR?

A great deal [1]  
 A little [2]  
 Not at all [3]  
 Don't know [4]

### Ask if said they have any children at HA3

HE25 WE'RE ALSO INTERESTED IN THE RESPIRATORY PROBLEMS THAT CHILDREN HAVE. IS {CHILD'S NAME} CURRENTLY TAKING ANY MEDICINE (INCLUDING INHALERS, AEROSOLS OR TABLETS) FOR ASTHMA?

Yes [1]  
 No [2]

### Ask if said they have any children at HA3

HE26 HAS {CHILD'S NAME} HAD AN ATTACK OF ASTHMA IN THE LAST 12 MONTHS?

Yes [1]  
 No [2]

### OH Costs of home ownership

I would now like to ask you about the costs of your home-ownership

#### Ask if tenure coded owner or shared owner

OH2 CAN I JUST CHECK, DID YOU OR SOMEONE IN YOUR HOUSEHOLD BUY THIS PROPERTY OR WAS IT INHERITED OR A GIFT?

I/we/someone bought [1]  
 Inherited [2]  
 Gift [3]  
 Don't know [4]

#### Ask if coded I/we/someone bought (1) at OH2 and yes (1) at T36 and bought the property after 1980

OH4 DID YOU OR SOMEONE FROM

YOUR HOUSEHOLD BUY THIS HOUSE/FLAT UNDER THE RIGHT TO BUY OR RENT TO MORTGAGE SCHEME?

Someone in household around time bought.  
 Not necessarily same as current household.

Yes, Right to Buy [1]  
 No, [2]  
 Don't know [3]

#### Ask if coded yes (1) at OH4

OH5 DID YOUR HOUSEHOLD GET A DISCOUNT OFF THE PRICE OF THE PROPERTY BECAUSE YOU OR SOMEONE IN YOUR HOUSEHOLD WAS A TENANT?

Yes [1]  
 No [2]  
 Don't know [3]

#### Ask if coded yes (1) at OH5

OH6 DO YOU KNOW THE PRICE OF THE PROPERTY BEFORE ANY DISCOUNT WAS TAKEN OFF?

Don't know [1]  
 Refused [2]

#### Ask if price given at OH6

OH7 CAN YOU TELL ME WHAT PERCENTAGE DISCOUNT YOU RECEIVED?

Don't know [1]  
 Refused [2]

#### Ask if coded yes (1) at OH5

OH8 WHAT WAS THE PURCHASE PRICE OF THIS PROPERTY - THAT IS THE PRICE PAID AFTER ANY DISCOUNT?

Don't know [1]  
 Refused [2]

#### Ask if coded No (2) or don't know (3) at OH5

OH9 WHAT WAS THE PURCHASE PRICE OF THIS PROPERTY?

Don't know [1]  
 Refused [2]

## SHCS Questionnaire Changes

### Ask if tenure coded owner or shared owner

OH10 (AND) ROUGHLY HOW MUCH DO YOU THINK YOU COULD SELL THIS PROPERTY FOR NOW, IF YOU PUT IT ON THE MARKET?

Don't know [1]  
Refused [2]

### Ask if house bought (OH2 = 1).

OH11 FROM WHICH OF THE SOURCES ON THIS CARD DID YOUR HOUSEHOLD GET THE MONEY TO BUY THIS PROPERTY?

Building society mortgage/loan [1]  
Bank mortgage/loan [2]  
Insurance/finance company mortgage/loan [3]  
Local authority mortgage/loan [4]  
Other Government or public sector loans (e.g. from Dept of Agriculture and Fisheries for Scotland) [5]  
Private loan from parents [6]  
Other private loan [7]  
Government grant e.g. Tenants' Incentive Scheme [8]  
Gift [9]  
Sale of previous property [10]  
Savings [11]  
Inheritance [12]  
Another way (WRITE IN) [13]  
Don't know [14]  
Refused [15]

### Ask if coded I/we/someone bought (1) at OH2 and coded a type of loan at OH11 (1 to 7)

OH13 WAS THE MONEY YOUR HOUSEHOLD BORROWED AT THE TIME JUST TO COVER THE COST OF BUYING THE HOUSE/FLAT ITSELF, OR WAS IT ALSO TO COVER THE COST OF REPAIRS OR IMPROVEMENTS?

Just for buying or building house/flat [1]  
For repairs/improvements as well [2]

### Ask if coded For repairs/improvements as well (2) at OH13

OH14 HOW MUCH DID YOU AND YOUR HOUSEHOLD BORROW IN TOTAL AT THIS TIME?

Don't know [1]  
Refused [2]  
Nothing [3]

### Ask if figure was given at OH14

OH15 HOW MUCH OF THIS WAS BORROWED FOR THE PURCHASE OF THE PROPERTY?

Don't know [1]  
Refused [2]  
Nothing [3]

### Ask if figure was given at OH14

OH16 HOW MUCH WAS BORROWED FOR THE REPAIRS OR IMPROVEMENTS?

Don't know [1]  
Refused [2]  
Nothing [3]

### Ask if figure was given at OH14

OH17 HOW MUCH DID YOU AND YOUR HOUSEHOLD BORROW AT THIS TIME?

Don't know [1]  
Refused [2]

### Ask if tenure coded owner or shared owner

OH18 CAN I JUST CHECK, DOES YOUR HOUSEHOLD HAVE A MORTGAGE OR LOAN OUTSTANDING ON THIS PROPERTY?

Yes [1]  
No [2]

### Ask if coded yes (1) at OH18

OH19 WHICH OF THESE BEST DESCRIBES YOUR MORTGAGE?

Repayment [1]  
Combined repayment and endowment [2]  
Interest only - Endowment [3]  
Interest only - ISA/PEP [4]  
Interest only - Pension [5]  
Combined current account/mortgage [6]  
Other [7]  
Don't know [8]

### Ask if coded yes (1) at OH18

OH20 HOW MANY YEARS HAS YOUR HOUSEHOLD HAD THIS MORTGAGE/LOAN?

This refers to current mortgage. If more than one mortgage, code one had for longest time.

Under 5 years [1]  
5 years, less than 10 years [2]  
10 years, less than 15 years [3]  
15 years, less than 20 years [4]  
20 years or more [5]  
Don't know [6]

### Ask if coded yes (1) at OH18

## SHCS Questionnaire Changes

OH21 AND HOW MANY YEARS DOES THE MORTGAGE/LOAN HAVE LEFT TO RUN?

This refers to current mortgage. If more than one mortgage, code one had for the longest time.

Under 5 years	[1]
5 years, less than 10 years	[2]
10 years, less than 15 years	[3]
15 years, less than 20 years	[4]
20 years or more	[5]
Don't know	[6]

### Ask if coded yes (1) at OH18

OH22 AT THE MOMENT, HOW MUCH DOES YOUR HOUSEHOLD PAY EACH MONTH IN MORTGAGE OR LOAN PAYMENTS EXCLUDING ANY ENDOWMENT OR INSURANCE YOU MAY HAVE?

Don't know	[1]
Refused	[2]

### Ask if coded Combined repayment and endowment (2) or Interest only endowment (3) at OH19

OH23 DOES YOUR HOUSEHOLD PAY AN ADDITIONAL SEPARATE AMOUNT FOR THE ENDOWMENT PART OF THE MORTGAGE?

Yes	[1]
No, it is included	[2]
No, don't know whether or not I/we do	[3]

### Ask if coded yes (1) at OH23

OH24 YOU HAVE SAID THAT YOUR HOUSEHOLD PAYS A SEPARATE AMOUNT FOR THE ENDOWMENT PART OF THE MORTGAGE. HOW MUCH DO YOU PAY FOR THE ENDOWMENT EACH MONTH?

Don't know	[1]
Refused	[2]

### Ask if coded yes (1) at OH18

OH25 DO YOU HAVE A MORTGAGE PROTECTION INSURANCE POLICY, THAT IS A POLICY THAT WILL COVER THE REPAYMENTS ON YOUR MORTGAGE IN THE EVENT OF YOU BEING MADE REDUNDANT OR BEING UNABLE TO WORK?

Yes	[1]
No	[2]
Don't know	[3]

### Ask if coded yes (1) at OH25

OH26 HOW MUCH DOES YOUR HOUSEHOLD PAY EACH MONTH FOR THIS?

Don't know	[1]
Refused	[2]

### Ask if tenure coded owner or shared owner (T25 = 1,5,6 or 7) and Accom is NOT coded Flat/Maisonette (2)

OH27 DOES YOUR HOUSEHOLD PAY A REGULAR SERVICE CHARGE FOR THE MAINTENANCE OR UPKEEP OF THE COMMON AREAS AROUND YOUR HOUSE?

Yes	[1]
No	[2]
Don't know	[3]

## Section R- Renting

Changing the subject, I'd now like to talk about the costs of renting your home...

### Ask if do not wholly own their own property (ie T25 ne 1). CHECK

RH2 HOW MUCH RENT DOES YOUR HOUSEHOLD CURRENTLY PAY?

Lives rent free	[1]
Refused	[2]
Can't say	[3]

### Ask if figure given at RH2

RH3 HOW LONG DOES THIS COVER?

Day	[1]
Week	[2]
Fortnight	[3]
Four weeks	[4]
Calendar month	[5]
Year	[6]
Other (specify)	[7]

### Ask if coded Local Council (1) at T21.

HBENCNL ARE YOU ALLOWED HOUSING BENEFIT OR RENT REBATE, TO HELP WITH PAYING YOUR RENT?

Yes	[1]
No	[2]

### Ask if NOT coded Local Council (1) at T21

HBENOTH ARE YOU RECEIVING HOUSING BENEFIT OR RENT ALLOWANCE, TO HELP WITH PAYING YOUR RENT, EITHER DIRECTLY OR BY HAVING IT PAID TO YOUR LANDLORD ON YOUR BEHALF?

Yes	[1]
No	[2]

## SHCS Questionnaire Changes

**Ask if coded Lives rent free (1) or figure coded £0 at RH2 AND coded yes (1) at HBenCn or yes (1) at HBenOth**

REBATE IS THE REASON YOU PAID NO RENT LAST TIME BECAUSE YOU GET 100% HOUSING BENEFIT?

Yes [1]  
No [2]

**Ask if coded No (2) at REBATE or coded No (2) at HBenCn or coded No (2) at HBenOth**  
REBATE CAN I JUST CHECK, WHAT IS THE REASON YOU PAID NO RENT LAST TIME?

**Ask if coded Yes (1) at HBenCn or coded Yes (1) at HBenOth**

HBenAmt HOW MUCH HOUSING BENEFIT/ RENT REBATE/ RENT ALLOWANCE ARE YOU AND OTHER MEMBERS OF YOUR HOUSEHOLD ALLOWED?

Don't know [1]  
Refused [2]

**Ask if figure given at HBenAmt**  
HBenPd HOW LONG DOES THIS COVER?

Day [1]  
Week [2]  
Fortnight [3]  
Four weeks [4]  
Calendar month [5]  
Year [6]  
Other [7]

**Ask if figure given at RH2 >£0**  
HBenChk CAN I JUST CHECK, IS THE AMOUNT OF £{RENT} FOR RENT THAT YOU MENTIONED EARLIER, BEFORE OR AFTER TAKING OFF HOUSING BENEFIT?

Before Housing Benefit [1]  
After Housing Benefit [2]

**Ask if coded After Housing Benefit (2) at HBenChk**

RentFull HOW MUCH IS YOUR FULL RENT - THAT IS, BEFORE HOUSING BENEFIT/ RENT REBATE/ ALLOWANCE?

**Ask if figure given at RentFull**  
RentPd1 HOW LONG DOES THIS COVER?

Day [1]  
Week [2]

Fortnight [3]  
Four weeks [4]  
Calendar month [5]  
Year [6]  
Other (Specify) [7]

**Ask if figure given at Rentfull**

RH4 OVERALL, HOW MANY PEOPLE ARE CONTRIBUTING TOWARDS THE RENT FIGURE YOU JUST GAVE ME?

One: Respondent only [1]  
One: Partner only [2]  
Two: Respondent and partner only [3]  
Two: Other combination [4]  
Three: [5]  
Four: [6]  
Five: [7]  
Six or more: [8]

**Ask if figure given at Rentfull**

RH8 DOES THE RENT FIGURE YOU HAVE JUST GIVEN ME INCLUDE THE COST OF HEATING OR HOT WATER?

Heating only [1]  
Hot water only [2]  
Both [3]  
Neither [4]  
Don't know [5]

**Ask if figure given at Rentfull**

RH9 DOES THE RENT FIGURE YOU HAVE JUST GIVEN ME INCLUDE A SEPARATE SERVICE CHARGE FOR THE MAINTENANCE OR UPKEEP OF THIS PROPERTY, WHICH IS PART OF YOUR TENANCY AGREEMENT?

Yes [1]  
No [2]  
Don't know [3]

**Ask all**

HC1 IN THE LAST 12 MONTHS, HAVE YOU HAD ANY DIFFICULTIES IN PAYING YOUR MORTGAGE/RENT?

Yes [1]  
No [2]  
Don't know [3]

**Ask if yes (1) at HC1**

HC2 ARE YOU CURRENTLY BEHIND WITH YOU RENT/MORTGAGE PAYMENTS?

Yes [1]  
No [2]  
Don't know [3]

**Ask all**

HC3 ARE YOU CONCERNED THAT YOU MIGHT YOU HAVE TO MOVE BECAUSE OF HOUSING COSTS? (HOUSING COSTS INCLUDE RENT/MORTGAGE PAYMENTS, COUNCIL TAX AND UTILITY BILLS)

Yes [1]  
No [2]

## SHCS Questionnaire Changes

Don't know [3]

HC4 DO YOU FEEL YOU ARE THREATENED BY HOMELESSNESS?

Yes [1]  
No [2]  
Don't know [3]

HC5A HAVE YOU EVER BEEN HOMELESS, THAT IS, LOST YOUR HOME WITH NO ALTERNATIVE ACCOMMODATION TO GO TO?

Yes [1]  
No [2]

HC5B I'D LIKE TO ASK YOU A MORE SPECIFIC QUESTION ABOUT DIFFERENT EXPERIENCES SOME PEOPLE HAVE HAD REGARDING HOUSING. WHICH OF THESE HAS APPLIED TO YOU IN THE PAST TWO YEARS, IF ANY? JUST READ OUT THE LETTERS THAT APPLY.

I have had to apply to the Council for housing because I was going to be asked/told to leave my home (i.e. threatened with homelessness) [1]  
I have had to apply to the Council for housing because I didn't have anywhere to live (i.e. actually homeless) [2]  
I have had to 'sleep rough' [3]  
I have had to stay with friends or relatives because I didn't have anywhere else to live [4]  
I have had to stay in emergency or temporary accommodation (eg hostel, refuge, B&B) [5]  
I have had to stay in some other form of insecure accommodation (eg under threat of eviction, with no legal rights etc) [6]  
None of these [7]

### Section CT- Council Tax

CT1 I would now like to ask you about Council Tax payments. Certain types of household receive a discount to their Council Tax or are fully exempt from paying Council Tax

DOES YOUR HOUSEHOLD PAY FULL COUNCIL TAX, OR RECEIVE ANY OF THESE TYPES OF REDUCTION?

Pay full amount [1]  
One person eligible for Council Tax (i.e. one-person household or others ineligible) - 25% discount [2]  
No one eligible for Council Tax - Full discount [3]  
Council Tax benefit due to income support/jobseekers allowance [4]  
Council Tax benefit due to disabled person benefit [5]  
Don't know [6]

**Ask if coded Pay full amount (1) or Don't know (6) at CT1**

CT2A HOW MUCH DOES YOUR HOUSEHOLD PAY FOR COUNCIL TAX?

Don't know [999998]  
Refused [999997]

**Ask if figure given at CT2A**

CT2B IS THAT THE YEARLY AMOUNT, OR A SINGLE INSTALMENT? IF A SINGLE INSTALLMENT, ASK HOW MANY INSTALLMENTS ARE THERE OVER A YEAR.

Year [1]  
1 of 10 annual instalments [2]  
Other (please specify) [3]  
Refused [4]  
Don't know [5]

**Ask if coded One person eligible for Council Tax discount (2) or Council Tax benefit due to income support/jobseekers allowance (4) or Council Tax benefit due to disabled person benefit (5) at CT1**

CT3 HOW MUCH DOES YOUR HOUSEHOLD ACTUALLY PAY FOR COUNCIL TAX AFTER ANY DEDUCTIONS?

Don't know [1]  
Refused [2]  
Nothing - Full discount [3]

**Ask if figure given at CT3**

IS THAT THE YEARLY AMOUNT, OR A SINGLE INSTALMENT? IF A SINGLE INSTALLMENT, ASK HOW MANY INSTALMENTS ARE THERE OVER A YEAR.

Year [1]  
Month - 1 of 12 annual instalments [2]  
1 of 10 annual instalments [3]  
Other (please specify) [4]  
Refused [5]  
Don't know [6]

**Ask if coded One person eligible for Council Tax discount (2) or No one eligible for Council Tax- Full Discount (3) or Council Tax benefit due to income support/jobseekers allowance (4) or Council Tax benefit due to disabled person benefit (5) at CT1**

CT4 CAN YOU TELL ME, IF YOUR HOUSEHOLD HAD TO PAY THE FULL AMOUNT FOR COUNCIL TAX, HOW MUCH WOULD IT BE FOR A WHOLE YEAR?

Don't know [1]

## SHCS Questionnaire Changes

Refused [2]

### Section RC -Educational attainment

#### Ask all

RC1 NOW ON A DIFFERENT SUBJECT.  
PLEASE LOOK AT THIS CARD  
AND TELL ME WHICH, IF ANY, OF  
THE FOLLOWING EDUCATIONAL  
QUALIFICATIONS YOU HAVE.

CODE ALL THAT APPLY.

School leaving certificate, National Qualification  
Access Unit [1]

O Grade, Standard Grade, GCSE, GCE O  
Level, CSE, National Qualification Access 3,  
Cluster, Intermediate 1 or 2, Senior Certificate  
or equivalent, [2]

GNVQ/GSVQ Foundation or Intermediate, SVQ  
Level 1 or 2, SCOTVEC / National Certificate  
Module, City and Guilds Craft, RSA Diploma or  
equivalent [3]

Higher grade, Advanced Higher, CSYS, A  
level, AS level, Advanced Senior Certificate or  
equivalent [4]

GNVQ/GSVQ Advanced, SVQ Level 3, ONC,  
OND, SCOTVEC National Diploma, City and  
Guilds Advanced Craft, RSA Advanced  
Diploma or equivalent [5]

HNC, HND, SVQ Level 4, RSA Higher Diploma  
or equivalent [6]

First Degree, Higher degree, SVQ Level 5 or  
equivalent [7]

Professional qualifications e.g. teaching,  
accountancy [8]

Other school examinations not already  
mentioned [9]

Other post-school but pre Higher education  
examinations not already mentioned [10]

Other Higher education qualifications not  
already mentioned [11]

No qualifications [12]

#### Ask all

RC2 ARE YOU CURRENTLY TAKING  
PART IN ANY OF THESE FORMS OF  
EDUCATION/CLASSES OR  
TRAINING? WHICH ONES?

On-the-job training [1]

An FE college course [2]

A university-based course [3]

Distance learning/Open University [4]

School [5]

Adult education or evening class [6]

Help with reading, writing or use of numbers [7]

Other [8]

None [9]

### Section HG- Employment history of the chief income earner

I would now like to change the subject and  
discuss the employment status and  
employment history of the householder with the  
highest income. All of this information is

confidential and won't be seen by any one  
other than the Scottish House Conditions  
Survey research team.

*Highest Income earner defined at H1HA2*

#### Ask all

HG1 CAN I JUST CHECK, DID  
{YOU/NAME OF CHIEF INCOME  
HOUSEHOLDERR} DO ANY PAID  
WORK IN THE SEVEN DAYS PRIOR  
TO LAST SUNDAY, EITHER AS AN  
EMPLOYEE OR AS SELF-  
EMPLOYED?

Yes [1]

No [2]

Refused [3]

#### Ask if coded no (2) at HG1

HG2 LAST WEEK, THAT IS IN THE THE  
SEVEN DAYS ENDING LAST  
SUNDAY { WERE YOU/WAS NAME  
OF CHIEF INCOME  
HOUSEHOLDER} ON ANY OF  
THE FOLLOWING SCHEMES?

Youth Training (YT) [1]

New Deal (including on the Gateway) [2]

Training for Work [3]

Any other kind of scheme [4]

None of these [5]

#### Ask if HG2 ne None of these (5)

HG3 MAY I JUST CHECK, WAS THAT.....?

A scheme in Scotland run by a Local Enterprise  
Council [1]

Or was it some other scheme [2]

Don't know [3]

#### Ask if HG2 ne None of these (5)

HG4 IN THE WEEK ENDING LAST SUNDAY,  
DID {YOU/NAME OF CHIEF INCOME  
HOUSEHOLDER} DO ANY PAID  
WORK OR HAVE ANY OTHER PAID  
JOB OR BUSINESS IN ADDITION TO  
THE GOVERNMENT SCHEME/S YOU  
HAVE JUST TOLD ME ABOUT?

Yes [1]

No [2]

#### Ask if coded None of these (5) at HG2

HG5 DID {YOU/NAME OF CHIEF INCOME  
HOUSEHOLDER} HAVE A JOB OR  
BUSINESS THAT {YOU/ HE/SHE}  
{WERE/WAS} AWAY FROM?  
THIS COULD BE THAT THEY WERE  
ON HOLIDAY.

Yes [1]

No [2]

#### Ask if coded No (2) at HG5

HG6 DID {YOU/NAME OF CHIEF INCOME  
HOUSEHOLDER] DO ANY UNPAID  
WORK IN THAT WEEK FOR ANY

## SHCS Questionnaire Changes

BUSINESS THAT {YOU/HE/SHE}  
{OWN/OWNS} OR THAT A RELATIVE  
OWNS?

Yes, own business [1]  
Yes, relative's business [2]  
Neither [3]

### Ask all

HG9 IF A JOB OR A PLACE ON A  
GOVERNMENT TRAINING SCHEME  
HAD BEEN AVAILABLE IN THE WEEK  
PRIOR TO LAST SUNDAY, {WOULD  
YOU/NAME OF CHIEF INCOME  
EARNER} HAVE BEEN ABLE TO  
START WITHIN TWO WEEKS?

Yes [1]  
No [2]

### Ask if coded No (2) at HG9

HG10 WHY WOULD {YOU/NAME OF CHIEF  
INCOME HOUSEHOLDER} NOT  
HAVE BEEN ABLE TO START IN THE  
NEXT TWO WEEKS? ANY OTHER  
REASONS?

waiting for the results of an application for a  
job/being assessed by a training agent [1]  
in full-time education/student [2]  
looking after the family / home [3]  
temporarily sick or injured [4]  
long-term sick or disabled [5]  
no jobs available [6]  
do not need employment [7]  
not yet started looking for work [8]  
retired from paid work [9]  
Lack of available childcare [10]  
Cannot afford childcare [11]  
Other reason (specify) [12]

### Ask if coded retired from paid work (9) at HG10

HG11 HOW LONG IS IT SINCE {YOU/NAME  
OF CHIEF INCOME HOUSEHOLDER}  
PERMANENTLY RETIRED FROM  
WORK?

Under a year [1]  
1-4 years [2]  
5 years or more [3]  
(don't know) [4]

### Ask if HG10 ne retired from paid work (9), and HG5 = 2.

HG14 {HAVE YOU/HAS NAME OF CHIEF  
INCOME HOUSEHOLDER} HAD A  
PAID JOB IN THE LAST FIVE  
YEARS?

Yes [1]  
No [2]

### Ask if coded yes (1) at HG14

HG16 HOW DID {YOU/NAME OF CHIEF  
INCOME HOUSEHOLDER} COME  
TO LEAVE {YOUR/HIS/HER} LAST

JOB? WAS IT...

that the job was temporary/seasonal [1]  
IF FEMALE: to have a baby [2]  
that you/they decided to leave [3]  
that you/they were made redundant [4]  
that you/they had to leave because of sickness,  
injury or disability to yourself [5]  
that you/they had to leave because of sickness,  
injury or disability to another member of your  
household [6]  
or that you/they were dismissed [7]  
Retired from work [8]  
Problems with childcare [9]  
Other [10]  
Refused [11]

### Ask if coded yes (1) at HG14

HG17 FOR HOW LONG DID {YOU/NAME OF  
CHIEF INCOME HOUSEHOLDER}  
WORK IN THAT JOB?

Less than 6 months [1]  
More than 6 months but less than 12 months [2]  
12 months but less than 2 years [3]  
2 years but less than 5 years [4]  
5 years but under 10 years [5]  
10 years or more [6]  
Don't know [7]

### Ask if coded yes (1) at HG1 or coded yes (1) at HG5

HG18 HOW MANY PAID JOBS DID  
{YOU/NAME OF CHIEF INCOME  
HOUSEHOLDER} HAVE IN THE  
WEEK ENDING LAST SUNDAY?

Don't know [1]  
Refused [2]

### HG19 to HG28 - Ask if in paid work (yes (1) at HG1) or away for normal job (yes (1) at HG5) or retired less than 5 years ((1,2) at HG11) or in paid work in the last five years (Yes (1) at HG14). OTHERS GO TO NEXT SECTION (HH1)

HG19 THINKING ABOUT {YOUR/NAME OF  
CHIEF INCOME HOUSEHOLDER}  
LAST/CURRENT PAID JOB,  
WHAT WAS/IS THE NAME OR  
TITLE OF THAT JOB?

If more than one job, ask about the one they  
consider to be their main job.

HG20 WHAT DOES (DID) THE FIRM /  
ORGANISATION {YOU/NAME OF  
CHIEF INCOME HOUSEHOLDER}  
WORK(ED) FOR MAKE OR DO AT

**SHCS Questionnaire Changes**

THE PLACE WHERE {YOU/HE/SHE} WORK(ED)?

HG21 WHAT {DO/DOES} {YOU/NAME OF CHIEF INCOME EARNER} MAINLY DO IN YOUR JOB?

HG22 {WERE YOU/WAS CHIEF NAME OF CHIEF INCOME EARNER} WORKING AS AN EMPLOYEE OR {WERE YOU/WAS HE/WAS SHE} SELF-EMPLOYED?  
 Employee [1]  
 Self-employed [2]

**HG23-HG24. Ask if coded employee (1) at HG22**

HG23 {DO YOU/DOES NAME OF CHIEF INCOME EARNER} SUPERVISE ANY OTHER EMPLOYEES? (A SUPERVISOR OR FOREMAN IS RESPONSIBLE FOR OVERSEEING THE WORK OF OTHER EMPLOYEES ON A DAY-TO-DAY BASIS)?  
 Yes [1]  
 No [2]

HG24 HOW MANY EMPLOYEES OF {YOUR/NAME OF CHIEF INCOME EARNER} FIRM/ORGANISATION ARE/WERE THERE AT THE PLACE WHERE {YOU/HE/SHE} ACTUALLY {WORK/WORKS}?  
 1 - 24 [1]  
 25 - 499 [2]  
 500 or more [3]

**HG25-HG26. Ask if coded self-employed (2) at HG22**

HG25 {WERE YOU/WAS NAME OF CHIEF INCOME EARNER {WORKING ON {YOUR/HIS/HER} OWN OR DID {YOU/HE/SHE} HAVE EMPLOYEES?  
 on own/with partners but no employees [1]  
 with employees [2]

HG26 HOW MANY EMPLOYEES ARE/WERE THERE AT THE PLACE WHERE {YOU/NAME OF CHIEF INCOME EARNER} {WORKS}?  
 Single1  
 1 - 24 [1]  
 25 - 499 [2]  
 500 or more [3]

**(SAME Routing as HG19.)**

HG27 IS {YOUR/THEIR} (MAIN) JOB

FULL-TIME OR PART-TIME?  
 full time [1]  
 part time [2]

HG28 AND IS THAT JOB PERMANENT OR TEMPORARY  
 (temporary, means fixed-term contract or seasonal)  
 permanent [1]  
 temporary [2]

**Section HH- Household Income**

**The routing in the I come section is particularly complex. Income information is gathered about the Highest Income Householder, and his or her spouse or partner. The routing will depend on who is being interviewed (HiH or partner), whether they are employed/self-employed, and the number of jobs they have. Please refer to the full I2itive CAPI script for full details.**

**This early portion of this section (HH1 to HH26) is asked of the highest income earner. Depending on whether they are the highest income earner or not, this may be asked of the respondent**

**See full In2itive script for details of the routing here.**

HH1 NOW I'D LIKE TO ASK YOU ABOUT THE PAY {YOU GET/ NAME OF CHIEF INCOME EARNER} IN THIS JOB. WHAT IS {YOUR/NAME OF CHIEF INCOME EARNER'S} USUAL TAKE-HOME PAY, THAT IS AFTER ALL DEDUCTIONS FOR TAX, NATIONAL INSURANCE, UNION DUES AND SO ON, BUT INCLUDING OVERTIME, BONUSES, COMMISSION OR TIPS?

No usual pay [1]  
 Don't know [2]  
 Refused [3]

**Ask if figure given at HH1**

HH2 HOW LONG A PERIOD DOES THAT PAY COVER?  
 An hour [1]  
 A day [2]  
 A week [3]  
 Fortnight [4]  
 4 weeks [5]  
 Calendar month [6]  
 Year [7]  
 Other (please specify) [8]

**Ask if figure given at HH1**

HH3 INTERVIEWER PROBE IS THAT EXACT OR AN ESTIMATE?  
 INTERVIEWER OBSERVE: DID RESPONDENT CONSULT PAY SLIP.  
 Exact, consulted pay slip [1]

**SHCS Questionnaire Changes**

Exact, did not consult pay slip [2]  
 Estimate [3]

**Ask if figure given at HH1**

HH4 HOW MANY HOURS A WEEK {DO YOU/DOES NAME OF CHIEF INCOME EARNER} USUALLY WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME?

Can't say [98]

**Ask if coded don't know (2) at HH1**

HH7 WHAT IS {YOUR/NAME OF CHIEF INCOME EARNER'S} USUAL PAY BEFORE ANY DEDUCTIONS FOR TAX, NATIONAL INSURANCE, UNION DUES AND SO ON, AND INCLUDING OVERTIME, BONUSES, COMMISSION OR TIPS?

Don't know [2]  
 Refused [3]

**Ask if figure given at HH7**

HH6\_7 HOW LONG A PERIOD DOES THAT PAY COVER?

- An hour [1]
- A day [2]
- A week [3]
- Fortnight [4]
- 4 weeks [5]
- Calendar month [6]
- Year [7]
- Other (please specify) [8]

**Ask if figure given at HH7**

HH7 INTERVIEWER PROBE IS THAT EXACT OR AN ESTIMATE?

INTERVIEWER OBSERVE: DID RESPONDENT CONSULT PAY SLIP.

- Exact, consulted pay slip [1]
- Exact, did not consult pay slip [2]
- Estimate [3]

**Ask if figure given at HH7**

HH8 HOW MANY HOURS A WEEK {DO YOU/DOES NAME OF CHIEF INCOME EARNER} USUALLY WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME?

TAKE AVERAGE IF VARIES

Can't say [98]

**Ask if coded No usual pay (1) at HH1**

HH9 LAST TIME {YOU WERE/NAME OF CHIEF INCOME EARNER WAS} PAID, WHAT WAS {YOUR/HIS/HER} TOTAL TAKE-HOME PAY, THAT IS AFTER ALL DEDUCTIONS FOR TAX, NATIONAL INSURANCE, UNION DUES AND SO ON, BUT INCLUDING OVERTIME, BONUSES, COMMISSION OR TIPS?

Don't know [999998]  
 Refused [999997]

**Ask if figure give at HH9**

HH10 HOW LONG A PERIOD DOES THAT PAY COVER?

- An hour [1]
- A day [2]
- A week [3]
- Fortnight [4]
- 4 weeks [5]
- Calendar month [6]
- Year [7]
- Other (please specify) [8]

**Ask if figure give at HH9**

HH11 INTERVIEWER PROBE IS THAT EXACT OR AN ESTIMATE?

INTERVIEWER OBSERVE: DID RESPONDENT CONSULT PAY SLIP.

- Exact, consulted pay slip [1]
- Exact, did not consult pay slip [2]
- Estimate [3]

**Ask if figure give at HH9**

HH12 HOW MANY HOURS A WEEK {DO YOU/DOES NAME OF CHIEF INCOME EARNER} USUALLY WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME?

**Ask if coded Don't know (999998) at HH9**

HH13 LAST TIME {YOU WERE/NAME OF CHIEF INCOME EARNER WAS} PAID, WHAT WAS {YOUR/HIS/HER} PAY BEFORE ANY DEDUCTIONS FOR TAX, NATIONAL INSURANCE, UNION DUES AND SO ON, INCLUDING OVERTIME, BONUSES, COMMISSION OR TIPS

**Ask if figure given at HH13**

**SHCS Questionnaire Changes**

HH14 HOW LONG A PERIOD DOES THAT PAY COVER?

- An hour [1]
- A day [2]
- A week [3]
- Fortnight [4]
- 4 weeks [5]
- Calendar month [6]
- Year [7]
- Other (please specify) [8]

**Ask if figure given at HH13**

HH15 INTERVIEWER PROBE IS THAT EXACT OR AN ESTIMATE? INTERVIEWER OBSERVE: DID RESPONDENT CONSULT PAY SLIP.

- Exact, consulted pay slip [1]
- Exact, did not consult pay slip [2]
- Estimate [3]

**Ask if figure given at HH13**

HH16 HOW MANY HOURS A WEEK {DO YOU/DOES NAME OF CHIEF INCOME EARNER} USUALLY WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME?

Can't say [98]

**Ask if coded Self-employed (2) at HG21\_22**

HH17 ABOUT HOW MUCH INCOME AFTER TAX AND OTHER DEDUCTIONS {DO YOU/DOES NAME OF CHIEF INCOME EARNER} TAKE OUT OF THE BUSINESS FOR {YOUR/HIS/HER} USE? (BY INCOME, I MEAN MONEY DRAWN FROM THE BUSINESS WHICH IS USED FOR PERSONAL, DOMESTIC, NON-BUSINESS USE, IN OTHER WORDS, WHAT YOU HAVE TO LIVE ON.)

- No usual pay [999996]
- Don'tknow [999998]
- Refused [999997]

**Ask if figure given at HH17**

HH18 HOW LONG A PERIOD DOES THAT PAY COVER?

- An hour [1]
- A day [2]
- A week [3]
- Fortnight [4]
- 4 weeks [5]
- Calendar month [6]
- Year [7]
- Other (please specify) [8]

**Ask if figure given at HH17**

HH19 CODE FOR:

- Net figure given [1]
- Gross figure given [2]

**Ask if figure given at HH17**

HH18X HOW MANY HOURS A WEEK {DO YOU/DOES NAME OF CHIEF INCOME EARNER} USUALLY WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME?

Can't say [98]

**Ask if coded no usual pay (999996) at HH17**

HH20 CAN YOU GIVE ME AN ESTIMATE OF HOW MUCH {YOU/NAME OF CHIEF INCOME EARNER} TOOK OUT OF THE BUSINESS IN THE LAST YEAR AFTER TAX AND OTHER DEDUCTIONS.

CODE FOR:

- Net figure given [1]
- Gross figure given [2]

**Ask if figure given at HH20**

HH21 HOW MANY HOURS A WEEK {DO YOU/DOES NAME OF CHIEF INCOME EARNER} USUALLY WORK?

Can't say [98]

**Ask if coded more than one paid job at HG18**

HH22 THINKING NOW ABOUT ANY OTHER JOBS {YOU DO/NAME OF CHIEF INCOME EARNER DOES}, IN TOTAL WHAT IS YOUR USUAL PAY AFTER ANY DEDUCTIONS FOR TAX, NATIONAL INSURANCE AND SO ON, FOR THESE OTHER JOBS?

- Don't know [999998]
- Refused [999997]

**Ask if figure given at HH22**

HH23 HOW LONG A PERIOD DOES THAT PAY COVER?

- An hour [1]
- A day [2]
- A week [3]
- Fortnight [4]
- 4 weeks [5]
- Calendar month [6]
- Year [7]
- Other (please specify) [8]

**Ask if figure given at HH22**

## SHCS Questionnaire Changes

HH22X HOW MANY HOURS A WEEK {DO YOU/DOES CHIEF INCOME EARNER} USUALLY WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME?

Can't say [98]

**Ask if coded don't know (999998) at HH22**

HH24 CAN YOU TELL ME {YOUR/NAME OF CHIEF INCOME EARNER'S} USUAL TOTAL GROSS PAY BEFORE DEDUCTIONS FOR THESE OTHER JOBS?

Don't know [999998]

Refused [999997]

**Ask if figure given at HH24**

HH25 HOW LONG A PERIOD DOES THAT PAY COVER?

An hour [1]  
 A day [2]  
 A week [3]  
 Fortnight [4]  
 4 weeks [5]  
 Calendar month [6]  
 Year [7]  
 Other (please specify) [8]

**Ask if figure given at HH24**

HH26 AND, HOW MANY HOURS A WEEK {DO YOU/DOES NAME OF CHIEF INCOME EARNER} USUALLY WORK FOR THIS PAY?

Can't say [98]

*This section is now asked of the spouse (if this applies) of the highest income householder. If the respondents was not the highest income earner, this is likely to be them.*

**Ask if respondent is married (1) or cohabiting (living together) (2) as coded at HA8 and Husband/wife/partner (2) living in household as coded at HA3**

HH27 CAN I CHECK, {ARE YOU/IS NAME OF SPOUSE} IN PAID

WORK FOR 1 OR MORE HOURS A WEEK?

Yes [1]  
 No [2]  
 Don't know [3]

**Ask if coded Yes (1) at HH27**

HH28 {DO YOU/DOES NAME OF SPOUSE} HAVE ONE JOB AT THE MOMENT, OR MORE THAN ONE?

One job only [1]  
 More than one job [2]  
 Not sure [3]

**Ask if coded more than one job (2) at HH28**

HH29 I'D LIKE TO ASK YOU ABOUT THE WORK {YOU DO/NAME OF SPOUSE DOES} FOR THE MOST HOURS EACH WEEK. IN THIS JOB {ARE YOU/IS HE/IS SHE} AN EMPLOYEE OR SELF - EMPLOYED?

Employee [1]  
 Self-employed [2]  
 Not sure [3]

**Ask if coded more than one job (2) at HH28**

HH30 {ARE YOU/IS NAME OF SPOUSE} AN EMPLOYEE OR SELF-EMPLOYED?

Employee [1]  
 Self-employed [2]  
 Not sure [3]

**Ask if coded Employee (1) or Not sure (3) at HH29 or HH30**

HH31 NOW I'D LIKE TO ASK YOU ABOUT THE PAY {YOU GET/NAME OF SPOUSE GETS} IN THIS JOB. WHAT IS YOUR/NAME OF CHIEF INCOME EARNER'S} USUAL TAKE-HOME PAY AFTER ANY DEDUCTIONS FOR TAX, NATIONAL INSURANCE, UNION DUES AND SO ON, BUT INCLUDING OVERTIME, BONUSES, COMMISSION OR TIPS?

No usual pay [999996]  
 Don't know [999998]  
 Refused [999997]

**Ask if figure given at HH31**

HH32 HOW LONG A PERIOD DOES THAT PAY COVER?

An hour [1]  
 A day [2]  
 A week [3]  
 Fortnight [4]  
 4 weeks [5]  
 Calendar month [6]  
 Year [7]  
 Other (please specify) [8]

**Ask if figure given at HH31**

HH33 CODE ACCURACY:  
 Exact, consulted pay slip [1]  
 Exact, did not consult pay slip [2]  
 Estimate [3]

**Ask if figure given at HH31**

**SHCS Questionnaire Changes**

HH34 HOW MANY HOURS A WEEK {DO YOU/DOES NAME OF SPOUSE} WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME? Refused [999997]

Can't say [98]

**Ask if coded Don't know (999998) at HH31**

HH35 WHAT IS {YOUR/NAME OF SPOUSE'S} USUAL PAY BEFORE ANY DEDUCTIONS FOR TAX, NATIONAL INSURANCE, UNION DUES AND SO ON, AND INCLUDING OVERTIME, BONUSES, COMMISSION OR TIPS?

No usual pay [999996]  
 Don't know [999998]  
 refused [999997]

**Ask if figure given at HH35**

HH36 HOW LONG A PERIOD DOES THAT PAY COVER?

- An hour [1]
- A day [2]
- A week [3]
- Fortnight [4]
- 4 weeks [5]
- Calendar month [6]
- Year [7]
- Other (please specify) [8]

**Ask if figure given at HH35**

HH37 CODE ACCURACY:  
 Exact, consulted pay slip [1]  
 Exact, did not consult pay slip [2]  
 Estimate [3]

**Ask if figure given at HH35**

HH38 HOW MANY HOURS A WEEK {DO YOU/DOES NAME OF SPOUSE} WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME?

Can't say [98]

**Ask if coded No usual pay (999996) at HH35**

HH39 LAST TIME {YOU WERE/NAME OF SPOUSE WAS} PAID WHAT WAS {YOUR/NAME OF CHIEF INCOME EARNERS} TOTAL TAKE-HOME PAY - THAT IS AFTER ANY DEDUCTIONS FOR TAX, NATIONAL INSURANCE, UNION DUES AND SO ON, BUT INCLUDING OVERTIME, BONUSES, COMMISSION OR TIPS?

Don't know [999998]

**Ask if figure given at HH39**

HH40 HOW LONG A PERIOD DOES THAT PAY COVER?

- An hour [1]
- A day [2]
- A week [3]
- Fortnight [4]
- 4 weeks [5]
- Calendar month [6]
- Year [7]
- Other (please specify) [8]

**Ask if figure given at HH39**

HH40a CODE ACCURACY:  
 Exact, consulted pay slip [1]  
 Exact, did not consult pay slip [2]  
 Estimate [3]

**Ask if figure given at HH39**

HH41 ABOUT HOW MANY HOURS A WEEK {DID YOU/DOES NAME OF SPOUSE} WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME?

Can't say [98]

**Ask if coded Don't know (999998) at HH39**

HH42 LAST TIME {YOU WERE/NAME OF SPOUSE WAS} PAID WHAT WAS {YOUR/NAME OF CHIEF INCOME EARNERS} TOTAL PAY BEFORE ANY DEDUCTIONS FOR TAX, NATIONAL INSURANCE, UNION DUES AND SO ON, INCLUDING OVERTIME, BONUSES, COMMISSION OR TIPS?

Don't know [999998]  
 Refused [999997]

**Ask if figure given at HH42**

HH43 HOW LONG A PERIOD DOES THAT PAY COVER?

- An hour [1]
- A day [2]
- A week [3]
- Fortnight [4]
- 4 weeks [5]
- Calendar month [6]
- Year [7]
- Other (please specify) [8]

**Ask if figure given at HH35**

HH44 CODE ACCURACY:  
 Exact, consulted pay slip [1]  
 Exact, did not consult pay slip [2]  
 Estimate [3]

**Ask if figure given at HH35**

**SHCS Questionnaire Changes**

HH45 ABOUT HOW MANY HOURS A WEEK {DID YOU/DOES NAME OF SPOUSE} WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME?

Can't say [98]

**Ask if coded self-employed (2) at HH29 or Self-employed (2) at HH30**

HH46 ABOUT HOW MUCH INCOME AFTER TAX AND OTHER DEDUCTIONS {DO YOU/DOES NAME OF SPOUSE} TAKE OUT OF THE BUSINESS FOR {YOUR/HIS/HER} USE? (BY INCOME, I MEAN MONEY DRAWN FROM THE BUSINESS WHICH IS USED FOR PERSONAL, DOMESTIC, NON-BUSINESS USE, IN OTHER WORDS, WHAT YOU HAVE TO LIVE ON.)

No usual pay [999996]  
 Don't know [999998]  
 Refused [999997]

**Ask if figure given at HH46**

HH47 HOW LONG A PERIOD DOES THAT PAY COVER?

An hour [1]  
 A day [2]  
 A week [3]  
 Fortnight [4]  
 4 weeks [5]  
 Calendar month [6]  
 Year [7]  
 Other (please specify) [8]

CODE FOR:

Net figure given [1]  
 Gross figure given [2]

**Ask if figure given at HH46**

HH48 HOW MANY HOURS A WEEK {DO YOU/DID NAME OF SPOUSE} WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME?

**Ask if coded No usual pay (999996) at HH46**

HH49 CAN YOU GIVE ME AN ESTIMATE OF HOW MUCH {YOU/NAME OF SPOUSE} TOOK OUT OF THE BUSINESS IN THE LAST YEAR AFTER TAX AND OTHER DEDUCTIONS.

Don't know [999998]  
 Refused [999997]

CODE FOR:

Net figure given [1]  
 Gross figure given [2]

**Ask if figure given at HH46**

HH51 HOW MANY HOURS A WEEK DID {YOU/NAME OF SPOUSE} WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME?

Can't say [98]

**Ask if coded More than one job (2) at HH28**

HH52 THINKING NOW ABOUT ANY OTHER JOBS {YOU DO/NAME OF SPOUSE}, IN TOTAL, WHAT IS YOUR/NAME OF CHIEF INCOME EARNERS} USUAL PAY AFTER ANY DEDUCTIONS FOR TAX, NATIONAL INSURANCE, AND SO ON, FOR THESE OTHER JOBS?

Don't know [999998]  
 Refused [999997]

**Ask if figure given at HH52**

HH53 HOW LONG A PERIOD DOES THAT PAY COVER?

An hour [1]  
 A day [2]  
 A week [3]  
 Fortnight [4]  
 4 weeks [5]  
 Calendar month [6]  
 Year [7]  
 Other (please specify) [8]

**Ask if figure given at HH52**

HH53X HOW MANY HOURS A WEEK {DO YOU/DOES NAME OF SPOUSE} USUALLY WORK FOR THAT PAY, EXCLUDING MEAL BREAKS BUT INCLUDING PAID OVERTIME?

Can't say [98]

**Ask if figure given at HH52**

HH54 CAN YOU TELL ME {YOUR/NAME OF SPOUSE'S} TOTAL PAY BEFORE DEDUCTIONS FOR THESE OTHER JOBS?

Don't know [999998]  
 Refused [999997]

**Ask all**

HH57 I'D NOW LIKE TO TALK TO YOU ABOUT INCOME FROM SOURCES OTHER THAN WORK. ARE YOU (OR YOUR PARTNER) RECEIVING ANY OF THE BENEFITS LISTED ON THIS CARD

Income support [1]  
 Child tax Credit (CTC) [3]  
 Jobseeker's Allowance (JSA) - Income Based. [4]

## SHCS Questionnaire Changes

Jobseeker's Allowance (JSA) - Contribution Based	[5]	Middle band	[2]
Housing Benefit	[6]	Lower band	[3]
Guardian's Allowance	[7]	Don't know	[4]
Child Benefit	[8]		
Statutory Adoption Pay	[9]	<b>Ask all</b>	
Maternity Allowance	[10]	HH58new AND ARE YOU (OR YOUR PARTNER) RECEIVING ANY OF THE BENEFITS LISTED ON THIS CARD	
State retirement Pension	[11]		
Pension Credit	[12]	Grant from the Social Fund for funeral expenses	[1]
Statutory Maternity Pay	[13]	Grant from the Social Fund for Maternity Expenses	[2]
Statutory Paternity Pay	[14]	Sure Start Maternity Grant	[3]
Widow's Pension, Bereavement Allowance or Widowed Parent's Allowance	[15]	Social Fund Loans	[4]
Winter Fuel Payment	[16]	Extended Payment of Housing Benefit/Council Tax Benefit	[5]
None	[17]	Child Maintenance Bonus	[6]
		Lone Parent's Benefit Run-on	[7]
<b>Ask all</b>		Any other benefit not already mentioned (please specify)	[8]
HH58 AND ARE YOU (OR YOUR PARTNER) RECEIVING ANY OF THE BENEFITS LISTED ON THIS CARD		None	[9]
Incapacity Benefit (formerly Invalidity Benefit)	[1]		
Disability Living Allowance Care component	[3]	<b>Ask if not coded None (17) at HH57</b>	
Disability Living Allowance Mobility Component	[4]	HH59 IS IT YOU, YOUR PARTNER OR BOTH OF YOU WHO RECEIVE THAT BENEFIT?	
Industrial Injury Disablement benefit	[5]	(GRID RESPONSES) Respondent	[1]
Carer's Allowance (formerly Invalid Care Allowance)	[6]	Partner	[2]
Severe Disablement Allowance	[7]	Both	[3]
Statutory Sick Pay	[8]		
War Disablement pension or War Widow's Pension	[9]	Income support	[1]
A disability premium with your Income Support/Housing Benefit	[10]	Child tax Credit (CTC)	[3]
Attendance Allowance	[11]	Jobseeker's Allowance (JSA) - Income Based.	[4]
None	[13]	Jobseeker's Allowance (JSA) - Contribution Based	[5]
		Housing Benefit	[6]
<b>Ask if coded Disability Living Allowance Mobility Component (4) at HH58</b>		Guardian's Allowance	[7]
HH58b IN WHICH BAND ARE YOU RECEIVING DISABILITY LIVING ALLOWANCE MOBILITY COMPONENT, IS IT AT THE		Child Benefit	[8]
Higher band	[1]	Statutory Adoption Pay	[9]
Middle band	[2]	Maternity Allowance	[10]
Lower band	[3]	State retirement Pension	[11]
Don't know	[4]	Pension Credit	[12]
		Statutory Maternity Pay	[13]
<b>Ask if coded Disability Living Allowance Care Component (3) at HH58</b>		Statutory Paternity Pay	[14]
HH58c IN WHICH BAND ARE YOU RECEIVING DISABILITY LIVING ALLOWANCE CARE COMPONENT, IS IT AT THE		Widow's Pension, Bereavement Allowance or Widowed Parent's Allowance	[15]
Higher band	[1]	Winter Fuel Payment	[16]
Middle band	[2]		
Lower band	[3]	<b>Ask if not coded none (13) at HH58</b>	
Don't know	[4]	HH60 IS IT YOU, YOUR PARTNER OR BOTH OF YOU WHO RECEIVE THAT BENEFIT?	
		(GRID RESPONSES) Respondent	[1]
<b>Ask if coded Attendance allowance (11) at HH58</b>		Partner	[2]
HH58d IN WHICH BAND ARE YOU RECEIVING ATTENDANCE ALLOWANCE, IS IT AT THE		Both	[3]
Higher band	[1]	Incapacity Benefit (formerly Invalidity Benefit)	[1]
		Disability Living Allowance Care component	[3]
		Disability Living Allowance Mobility Component	[4]
		Industrial Injury Disablement benefit	[5]
		Carer's Allowance (formerly Invalid Care Allowance)	[5]

## SHCS Questionnaire Changes

Allowance)	[6]	Don't know	[98]
Severe Disablement Allowance	[7]	Refused	[97]
Statutory Sick Pay	[8]		
War Disablement pension or War Widow's Pension	[9]		
A disability premium with your Income			
Support/Housing Benefit	[10]		
Attendance Allowance	[11]		

### Ask if not coded none (9) at HH58new

HH60NEW IS IT YOU, YOUR PARTNER OR BOTH OF YOU WHO RECEIVE THAT BENEFIT?

Respondent	[1]
Partner	[2]
Both	[3]

Grant from the Social Fund for funeral expenses	[1]
Grant from the Social Fund for Maternity Expenses	[2]
Sure Start Maternity Grant	[3]
Social Fund Loans	[4]
Extended Payment of Housing Benefit/Council Tax Benefit	[5]
Child Maintenance Bonus	[6]
Lone Parent's Benefit Run-on {other}	[7]
	[8]

### Ask HH61 and HH62 for all benefits coded at HH57.

HH61 HOW MUCH DID YOU (AND YOUR PARTNER) RECEIVE IN BENEFITS LAST TIME YOU RECEIVED {BENEFIT RECEIVED AT HH57}?

Don't know	[98]
Refused	[97]

### Ask if figure given at HH61

HH62 WHAT PERIOD DID THAT COVER?

1 week	[52]
2 weeks	[26]
3 weeks	[17]
4 weeks	[13]
1 month	[12]
2 months	[6]
3 months	[4]
6 months	[2]
1 year	[1]
One off / lump sump	[91]
Other	[99]
Don't know	[98]

### Ask HH63 and HH64 for each benefit selected at HH58

HH63 HOW MUCH DID YOU (AND YOUR PARTNER) RECEIVE IN {BENEFIT SELECTED AT HH58} LAST TIME YOU RECEIVED IT?

Don't know	[98]
Refused	[97]

### Ask if figure given at HH63

HH64 WHAT PERIOD DID THAT COVER?

1 week	[52]
2 weeks	[26]
3 weeks	[17]
4 weeks	[13]
1 month	[12]
2 months	[6]
3 months	[4]
6 months	[2]
1 year	[1]
One off/lump sum	[91]
Other	[99]
don't know	[98]

### Ask HH63NEW and HH64new for each benefit selected at HH58new

HH63NEW HOW MUCH DID YOU (AND YOUR PARTNER) RECEIVE IN {BENEFIT SELECTED AT HH58NEW} LAST TIME YOU RECEIVED IT?

Don't know	[98]
Refused	[97]

### Ask if figure given at HH63new

HH64NEW WHAT PERIOD DID THAT COVER?

1 week	[52]
2 weeks	[26]
3 weeks	[17]
4 weeks	[13]
1 month	[12]
2 months	[6]
3 months	[4]
6 months	[2]
1 year	[1]
One off/lump sum	[91]
Other	[99]
don't know	[98]

### Ask if coded Don't know (98) at HH61, HH63 or HH63new

HH65 YOU HAVE SAID THAT YOU NOT SURE HOW MUCH YOU RECEIVED IN ONE OR MORE OF THE BENEFITS. ADDING ALL OF THE BENEFITS ON THESE TWO CARDS TOGETHER, HOW MUCH DID YOU (AND YOUR PARTNER) RECEIVE IN TOTAL LAST TIME YOU RECEIVED YOUR BENEFITS?

Don't know	[98]
Refused	[97]

### Ask if figure given at HH65

HH66 WHAT PERIOD DID THAT COVER?

1 week	[52]
2 weeks	[26]

## SHCS Questionnaire Changes

3 weeks	[17]
4 weeks	[13]
1 month	[12]
2 months	[6]
3 months	[4]
6 months	[2]
1 year	[1]
One off/lump sum	[91]
Other	[99]
don't know	[98]

### Ask all

HH67 DO YOU (OR YOUR PARTNER) RECEIVE ANY OTHER REGULAR INCOME OR PAYMENT FROM ANY SOURCES ON THIS CARD?	
Yes	[1]
No	[2]
Don't know	[3]
Refused	[4]

### Ask if coded Yes (1) at HH67

HH68 FROM WHICH OF THESE SOURCES? WHICH OTHERS?	
Occupational/employer (non-state) pension(s)	[1]
Benefit from annuity, trust or covenant	[2]
Maintenance payments	[3]
Rent from property or sub-letting, including boarders	[4]
Dig money from other household members	[5]
Benefit from accident/sickness scheme etc.	[6]
Investment income eg Dividends from shares/interest from savings	[7]
Student loan	[8]
Grant	[9]
Income Tax Refund	[10]
Mileage Allowance (or fixed amount for motoring)	[11]
Motoring Expenses Refund	[12]
Other regular non-work income, from any other organisation (please specify)	[13]

### Ask if coded Yes (1) at HH67

HH69 IS IT YOU, YOUR PARTNER OR BOTH OF YOU WHO RECEIVE THAT OTHER INCOME?	
(GRID RESPONSES) Respondent	[1]
Partner	[2]
Both	[3]
Occupational/employer (non-state) pension(s)	[1]
Benefit from annuity, trust or covenant	[2]
Maintenance payments	[3]
Rent from property or sub-letting, including boarders	[4]
Dig money from other household members	[5]
Benefit from accident/sickness scheme etc.	[6]
Investment income eg Dividends from shares/interest from savings	[7]
Student loan	[8]
Grant	[9]
Income Tax Refund	[10]
Mileage Allowance (or fixed amount for motoring)	[11]
Motoring Expenses Refund	[12]

{other} [13]

### Ask if coded Yes (1) at HH67

HH70 HOW MUCH DID YOU (AND YOUR PARTNER) RECEIVE IN {BEN} LAST TIME YOU RECEIVED IT?

Don't know [98]  
Refused [97]

### Ask if figure given at HH70

HH71 WHAT PERIOD DID THAT COVER?	
1 week	[52]
2 weeks	[26]
3 weeks	[17]
4 weeks	[13]
1 month	[12]
2 months	[6]
3 months	[4]
6 months	[2]
1 year	[1]
One off/lump sum	[91]
Other	[99]
None	[98]

### PS- Physical Survey

PS1 That is the end of this part of the survey. Thank you very much for your time. As mentioned in the letter you received, the second part of the survey involves a surveyor coming round to do a physical survey of the house. The survey is a visual one. It is a walk-through non-intrusive inspection and will not disrupt your home in any way. I'd like to arrange a time for the surveyor to call round.

Yes [1]  
No [2]

### Ask if coded yes (1) at PS1

PS2Date/Time

### Ask if coded yes (1) at PS1

PS3 CONFIRM APPOINTMENT DETAILS AND GIVE RESPONDENT APPOINTMENT CARD.  
APPOINTMENT IS SET FOR:

### Record if coded yes (1) at PS1

PS3b DO YOU CONSIDER THIS TO BE A FIRM APPOINTMENT

Yes [1]  
No [2]

### Ask if coded yes (1) at PS1

PS5 AND PLEASE CAN I TAKE A NOTE OF YOUR FULL NAME SO I CAN PASS

## SHCS Questionnaire Changes

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THIS ON TO THE SURVEYOR?

Name

REFUSED TO GIVE NAME [7]

**Ask if coded yes (1) at PS1**

PS4 PLEASE MAY I HAVE A DAYTIME TELEPHONE NUMBER. THIS WILL NOT BE PASSED ON TO THE SURVEYOR. IT WILL ONLY BE USED IN THE UNLIKELY EVENT OF THE APPOINTMENT HAVING TO BE REARRANGED.

Tel

Refused to give number [1]

**Complete if coded no (2) at PS1**

PS1NO

THANK RESPONDENT  
ALTHOUGH THE RESPONDENT HAS SAID NO, PLEASE INDICATE WHETHER YOU THINK MMBL SHOULD CALL AND ATTEMPT TO PERSUADE THE RESPONDENT TO HAVE A FULL PHYSICAL SURVEY. PLEASE GIVE DETAILS OF WHY/WHY NOT. THIS INFORMATION WILL BE PASSED DIRECTLY ON TO MILLER MITCHELL BURLEY LANE

PERMISSION

Finally, in the future, the Scottish Executive may want to commission follow-up research among particular groups of the public to improve public policies and services. Please be assured that any information you provide for this purpose will only be released for bone fide social research carried out by reputable research organisations and that your confidentiality will be protected in the publication of any results given.

WOULD YOU BE WILLING TO HAVE YOUR NAME, CONTACT DETAILS AND RELEVANT ANSWERS YOU HAVE GIVEN DURING THE INTERVIEW PASSED ON TO THE SCOTTISH EXECUTIVE OR OTHER RESEARCH AGENCIES ACTING ON BEHALF OF, OR IN COLLABORATION WITH, THE SCOTTISH EXECUTIVE FOR THIS PURPOSE?

INTERVIEWER, RECORD WHETHER PERMISSION IS GIVEN AND COMPLETE.

Consent given [1]  
Consent refused [2]

InterviewerDec

I confirm that I have carried out this interview face-to-face with the named person of the address attached and that I asked all the

relevant questions fully and recorded the answers in conformance with the survey specification and within the MRS Code of Conduct and the Data Protection Act 1998.

Yes [1]  
No [2]

FINDADDRESS

Is address..

Single1

Easy to find [1]

Hard to find [2]

finadd2

Please describe how to locate the selected dwelling. If necessary please describe door colour, any nearby landmarks, give directions. If multiple dwelling, describe which dwelling

[newconfirmADDNO]

Please confirm the 8 Digit Address number: