

Healthcare Support Workers in Scotland Mandatory Induction Standards



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HEALTHCARE SUPPORT WORKERS IN SCOTLAND

MANDATORY INDUCTION STANDARDS

Knowledge and Skills Framework - core dimension	Public protection standard statements
Health, safety and security	Protecting the public from harm and abuse Being fit (healthy) to work Maintaining health and safety at work Assessing risks at work Reporting incidents at work
Communication	Working within confidentiality guidelines
Personal and people development	Developing your knowledge and practice Reviewing your working practice to improve your knowledge
Quality	Contributing to team work Building "customer" relationships Managing yourself as a resource Working within your own limits
Equality and diversity	Working in line with the equality, diversity, rights and responsibilities of people "Whistle-blowing" in cases of harm and abuse



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