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Brian Slater  
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Scottish Executive Health Department  
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Date 30 June 2006  
Your Ref  
Our Ref CMcD/LM/AG 070605  
Enquiries to Alan Green / Liz Moore  
Extension  
Direct line  
Fax  
E-mail

Dear Mr Slater

### **Delayed Discharge 2 Year Action Plans**

In response to your letter of 30<sup>th</sup> May 2006, please find enclosed the 2 year Joint Action Plan requested from the Ayrshire and Arran Delayed Discharges Partnership.

All partners are involved in various other initiatives which support the prevention of admission and reductions in delayed discharges that are not included in the enclosed plan because initiatives are not being funded through delayed discharge monies. Further details are available through the JPIAF returns from East, North and South Ayrshire (previously sent to Joint Future Unit).

You will note from this action plan that many of the initiatives are of a recurring nature – the delayed discharges funding has supported staff in post over a number of years. This leads to the risk that all partner organisations have to contribute increasing amounts of funding to support cost of living increases, whilst the additional delayed discharge funding has not increased in real terms over the last few years.

If you have any queries regarding the Joint Action Plan, we would be happy to help.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Alan Green'.

**Alan Green**

A handwritten signature in black ink, appearing to be 'Liz Moore'.

**Liz Moore**

**Joint Chairs Ayrshire and Arran Delayed Discharges Partnership**



### Ayrshire and Arran Joint Delayed Discharges Action Plan 2006 – 2008

Lead Responsibility	Project Title	Description	Anticipated Outcome	Cost (£)
North, South and East Ayrshire Councils (£62,573 each)	Integrated Out of Hours Service  ▪ Improve provision of home care	Provision, at short notice, of high levels of home care support in peoples' own homes in order to prevent crisis admission to hospital and facilitate discharge.	Prevent unnecessary emergency admissions Ensure resources are available to fund care homes and domicilliary care	187,720
NHS Ayrshire and Arran	• Out of Hours Community Nursing	Provision of an enhanced nursing infrastructure across Ayrshire and Arran to support patients who require nursing care out of hours. This service facilitates discharge and prevent acute admissions		81,000
NHS Ayrshire and Arran	▪ Ayrshire Doctors On Call Revisiting service  The service operates on a Friday evening from 6.30pm to 11.30pm and every Saturday and Sunday between 9.30am and 7.30pm	Allows patients, who would have normally been admitted to hospital, to stay in their own home through the provision of a GP to review their condition, provide advice, treatment and support		This service is an integral part of out of hours care, but was funded separately from integrated care money.

<b>Lead Responsibility</b>	<b>Project Title</b>	<b>Description</b>	<b>Anticipated Outcome</b>	<b>Cost (£)</b>
North Ayrshire Council	Additional Social Worker & part time Home Care Supervisor at Ayrshire Central Hospital	Staff in post to reduce delays and support input to multi-disciplinary rehabilitation	Speed up assessment process and discharge planning	65,000
South Ayrshire Council	Additional Social Worker & Support at Ayr Hospital	Staff in post to reduce delays and support input to multi-disciplinary rehabilitation	Speed up assessment process and discharge planning	36,000
East Ayrshire Council	Community support co-ordinator and social worker for Biggart, Ayr and East Ayrshire Community hospitals	Staff in post to reduce delays and support input to multi-disciplinary rehabilitation	Speed up assessment process and discharge planning	60,000
East Ayrshire Council	Social Worker for Crosshouse and Intermediate Care facility at Kirklandside.	Staff in post to reduce delays and promote links with community services	Speed up assessment process and discharge planning	27,000
South Ayrshire Council (£196,000) North Ayrshire Council (£221,000) East Ayrshire Council (£217,735)	Care Home Placements	Not applicable	Ensure resources are available to fund care homes	634,735
South Ayrshire Council	Community Integrated Care Team – South Ayrshire Council	Multi-disciplinary team comprising of health and social care staff. The team has independent budget and provides rehabilitation.	Prevent unnecessary emergency admissions	68,620 (delayed discharge money provides 20% of the funding for this service)
East Ayrshire Council	Extended Day Care Access	Support available outwith normal working hours.	Speed up assessment process and discharge planning Ensure resources are available to fund care homes and domicilliary care	48,000

<b>Lead Responsibility</b>	<b>Project Title</b>	<b>Description</b>	<b>Anticipated Outcome</b>	<b>Cost (£)</b>
NHS Ayrshire and Arran	Intermediate Care at Kirklandside	Step down facility, giving support to patients in the transition from hospital to community.	Reduce delays over 6 weeks Reduce the number of delays in short stay beds to zero by April 2008 Prevent unnecessary emergency admissions Speed up assessment process and discharge planning	295,000
NHS Ayrshire and Arran	Occupational Therapy and Physiotherapy	Additional staffing. Enables patients to be assessed and treated in their own home as well as at Davidson Cottage Hospital. Allows patients, who may have been at risk of delayed discharge, to be 'fast-tracked' for rehabilitation, with the aim of reducing their stay in hospital.	Speed up assessment process and discharge planning	56,000
NHS Ayrshire and Arran	Accident and Emergency Assessment and Early Discharge	Additional staffing – community dietician, two physiotherapists and pharmacist to strengthen the Rapid Response Service.	Reduce the number of delays in short stay beds to zero by April 2008 Prevent unnecessary emergency admissions Speed up assessment process and discharge planning	93,580
NHS Ayrshire and Arran	Geriatrician	Additional staffing	Reduce delays over 6 weeks Reduce the number of delays in short stay beds to zero by April 2008 Prevent unnecessary emergency admissions Speed up assessment process and discharge planning	105,000

<b>Lead Responsibility</b>	<b>Project Title</b>	<b>Description</b>	<b>Anticipated Outcome</b>	<b>Cost (£)</b>
NHS Ayrshire and Arran	Therapy support for assessment and rehabilitation	Additional staffing More input to multi-disciplinary assessment to maximise independence of patients Support patients awaiting discharge and reduce delays	Reduce delays over 6 weeks Reduce the number of delays in short stay beds to zero by April 2008 Prevent unnecessary emergency admissions Speed up assessment process and discharge planning	100,000
NHS Ayrshire and Arran	Support for effective discharge arrangements	Additional staffing - Discharge co-ordination teams in both acute sites.	Reduce delays over 6 weeks Reduce the number of delays in short stay beds to zero by April 2008 Prevent unnecessary emergency admissions Speed up assessment process and discharge planning	120,000
NHS Ayrshire and Arran	Delayed Discharge Co-ordinator for South Ayrshire Council at Biggart Hospital	Additional staffing	Reduce delays over 6 weeks Reduce the number of delays in short stay beds to zero by April 2008 Speed up assessment process and discharge planning	29,000
NHS Ayrshire and Arran	Local leadership and support to rapid response services	Additional staffing – Rapid Response Team Manager	Reduce delays over 6 weeks Reduce the number of delays in short stay beds to zero by April 2008 Prevent unnecessary emergency admissions Speed up assessment process and discharge planning	30,000
Scottish Ambulance Service	Delayed Discharge Vehicle – Crosshouse Hospital	A dedicated discharge vehicle will ensure the discharge process to be completed on the same day if required.	Speed up assessment process and discharge planning	66,000

<b>Lead Responsibility</b>	<b>Project Title</b>	<b>Description</b>	<b>Anticipated Outcome</b>	<b>Cost (£)</b>
Scottish Ambulance Service	Delayed Discharge Vehicle –Ayr Hospital	A dedicated discharge vehicle will ensure the discharge process to be completed on the same day if required.	Speed up assessment process and discharge planning	£17,000
NHS Ayrshire and Arran	Rapid Response Support Workers	Additional staffing to support Rapid Response Team	Reduce delays over 6 weeks Reduce the number of delays in short stay beds to zero by April 2008 Prevent unnecessary emergency admissions Speed up assessment process and discharge planning	4,500
NHS Ayrshire and Arran	Ross Court	Short term step up / step down assessment facility	Prevent unnecessary emergency admissions Speed up assessment process and discharge planning	20,000
North Ayrshire Council	Physiotherapist David White Centre	Additional staffing to support intermediate care	Reduce delays over 6 weeks Reduce the number of delays in short stay beds to zero by April 2008 Prevent unnecessary emergency admissions Speed up assessment process and discharge planning	30,000

<b>Lead Responsibility</b>	<b>Project Title</b>	<b>Description</b>	<b>Anticipated Outcome</b>	<b>Cost (£)</b>
Funding spent non-recurringly	A number of initiatives taken forward to support reducing delayed discharges and prevention of admission, for example Geriatric Assessment and Rehabilitation pilot to improve assessment and rehabilitation at East Ayrshire Community Hospital (£20,000)		Reduce delays over 6 weeks Reduce the number of delays in short stay beds to zero by April 2008 Prevent unnecessary emergency admissions Speed up assessment process and discharge planning Ensure resources are available to fund care homes and domicilliary care	91,845
<b>Total</b>				<b>2,266,000</b>